Government of the District of Columbia
Child and Family Services Agency

APRIL 2006 PERFORMANCE SCORECARD
- CONTRACTED CHILD PLACEMENT AGENCIES -

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Notes

1) *Expected outcomes and benchmarks in this scorecard are derived from the LaShawn Implementation Plan established by the Federal Court Order in 2003. These outcomes are specified on the last two pages of this scorecard. The original LaShwan Implementation Plan is also available on the CFSA web site.*
2) *Data presented in this scorecard was extracted from reports in FACES, CFSA's client information management system. FACES produces monthly reports to monitor performance data on the 15th of the month following the month of the report. For the month of April, official monthly reports were produced on the 26th of May to correct technical glitches. This scorecard reflects data extracted from the May 26th reports. The FACES report number for each outcome is indicated in that respective outcome chart.*
3) *For additional information, please contact Won-ok Kim, Research & Information Specialist at (202)727-3182 or won-ok.kim@dc.gov.*

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Contracted Foster Home Capacities of Child Placement Agencies (FY2006)

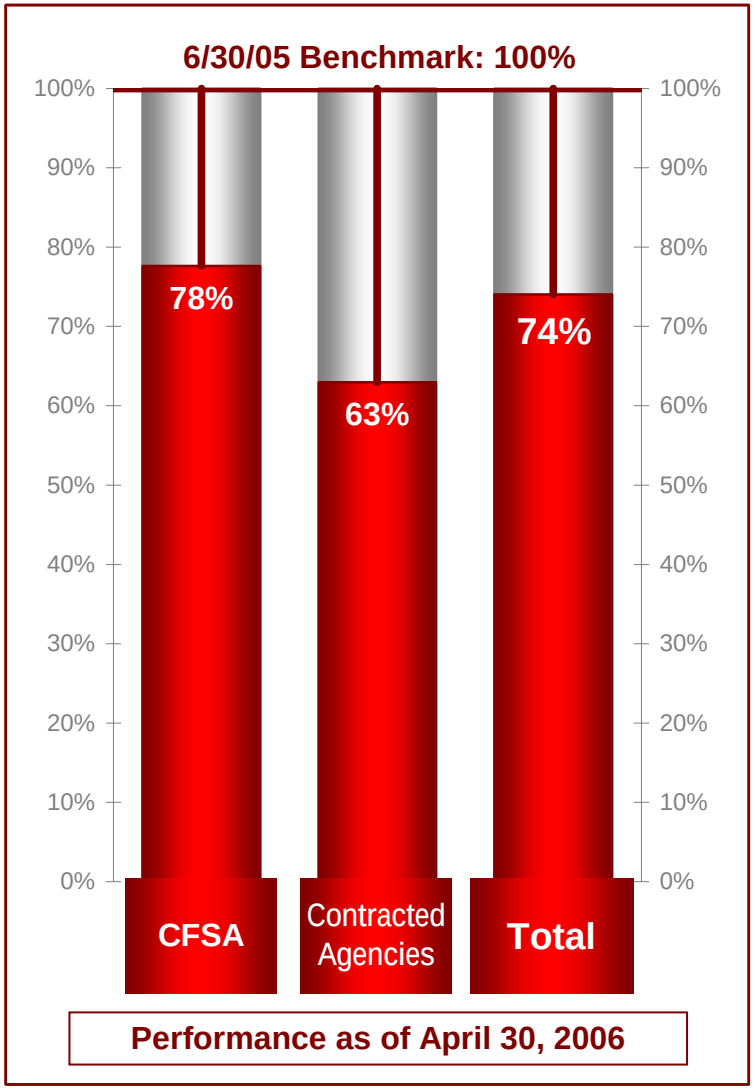
Child Placement Agency[1)]	Contracted Placement Capacity (Number of Contracted Slots)		
	Traditional	Specialized	Total
Board of Child Care	70		70
Catholic Charities	60		60
Children's Choice	28	65	93
Concern		3	3
Family and Child Services	95	25	120
Foundation for Home & Community	100	218	318
Girls and Boys Town	10	35	45
Helping Children Grow[2)]		32	32
KidsPeace	6	20	26
Latin American Youth Center	20		20
Lutheran Social Services[3)]	113		113
Martin Pollak Project		66	66
National Centre for Children & Families		40	40
NCCF-FIP[4)]	48	20	68
Pressley Ridge		39	39
Progressive Life Center	7	70	77
PSI Family Services	70	100	170
Residential Care, Inc.		20	20
Seraaj Family Homes		40	40
TOTAL	**627**	**793**	**1420**

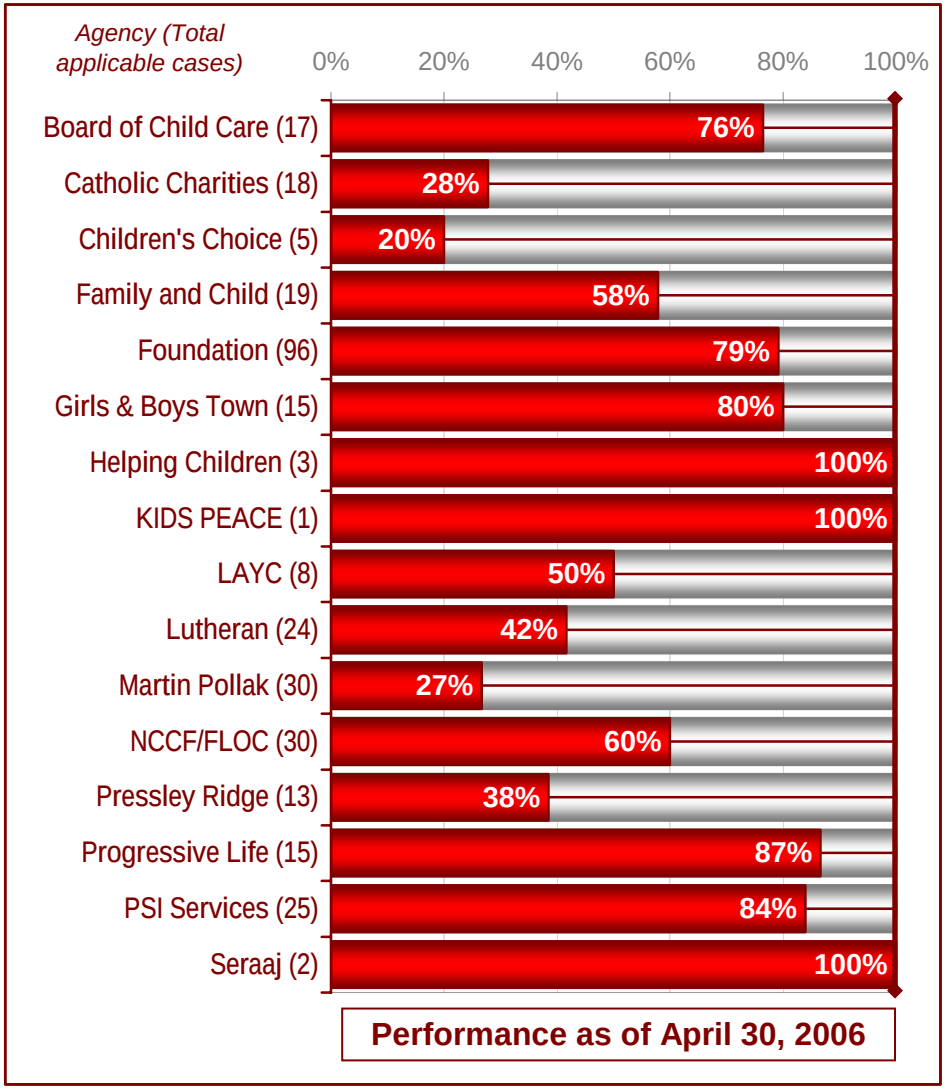
Notes

1) *This table does not include placement agencies that do not have case management (CM) responsibility.*
2) *Thirty-two (32) placement slots of the 'Helping Children Grow' include 14 slots under the 'medically fragile/complex' placement contract in addition to 18 slots under the 'specialized' placement contract.*
3) *Of the 113 placement slots of the 'Lutheran Social Service', only 68 slots are contracted capacities and the remaining 45 slots are for those youth who are referred by the District of Columbia Refugee Unaccompanied Minors Program (RUMP).*
4) *These 68 placement slots of the 'National Centre for Children & Families (NCCF) – Family Intervention Program (FPI)' were initially contracted with the For Love of Children (FLOC), which has been merged by NCCF.*

1. Case Plans – In-Home

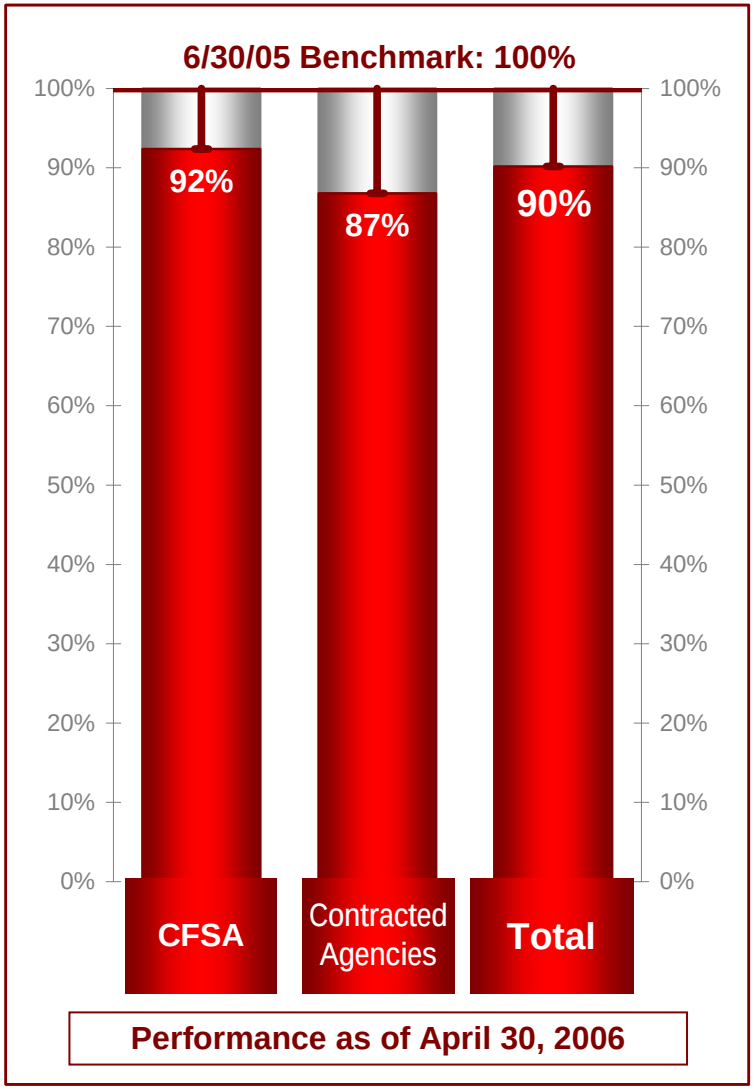
Percentage of In-Home Cases with Current Family Case Plans (FACES CMT164)

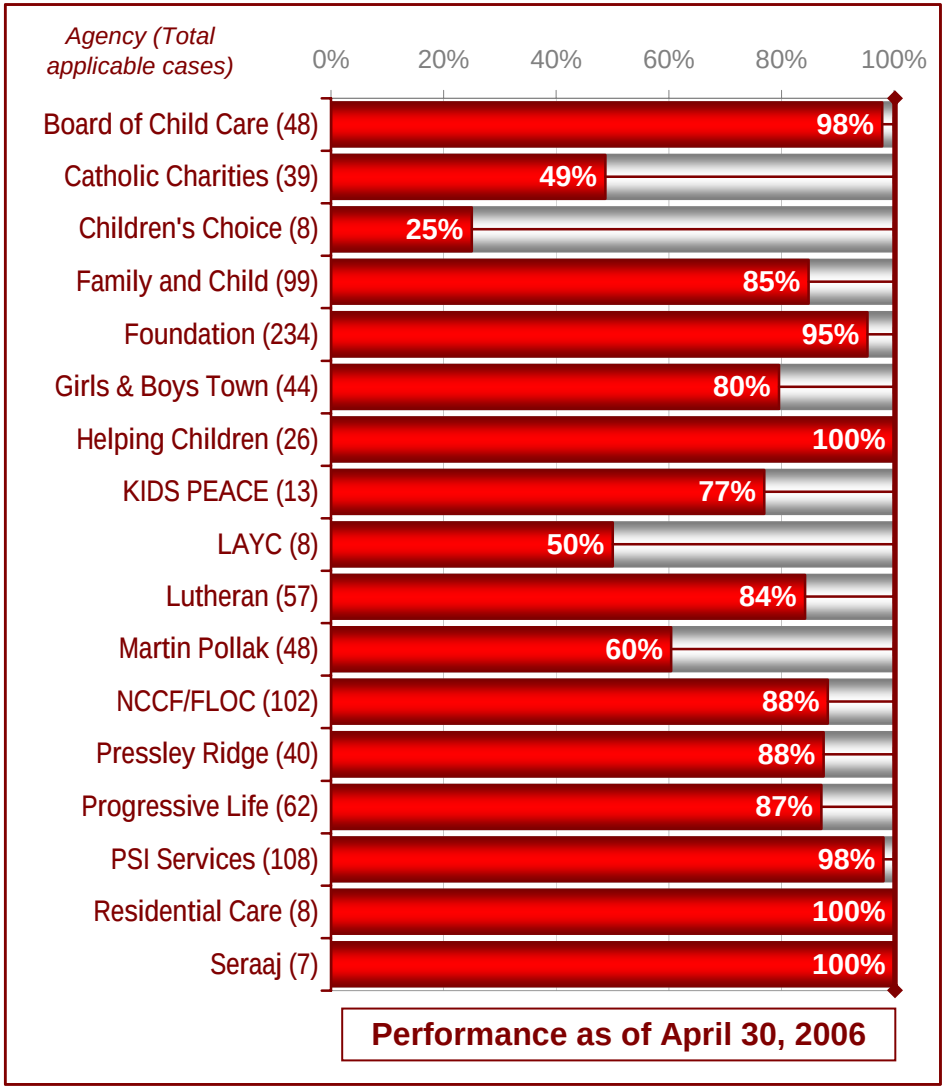




2. Case Plans – Foster Care

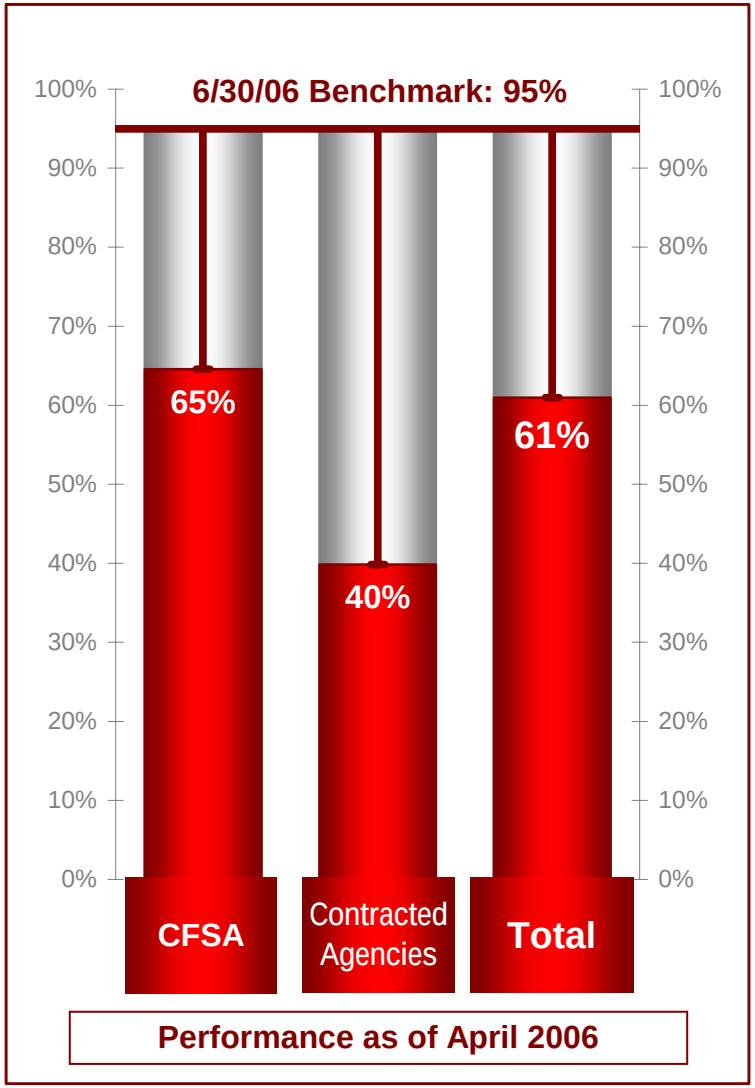
Percentage of Foster Care Cases with Current Child-Specific Case Plans (FACES CMT163)

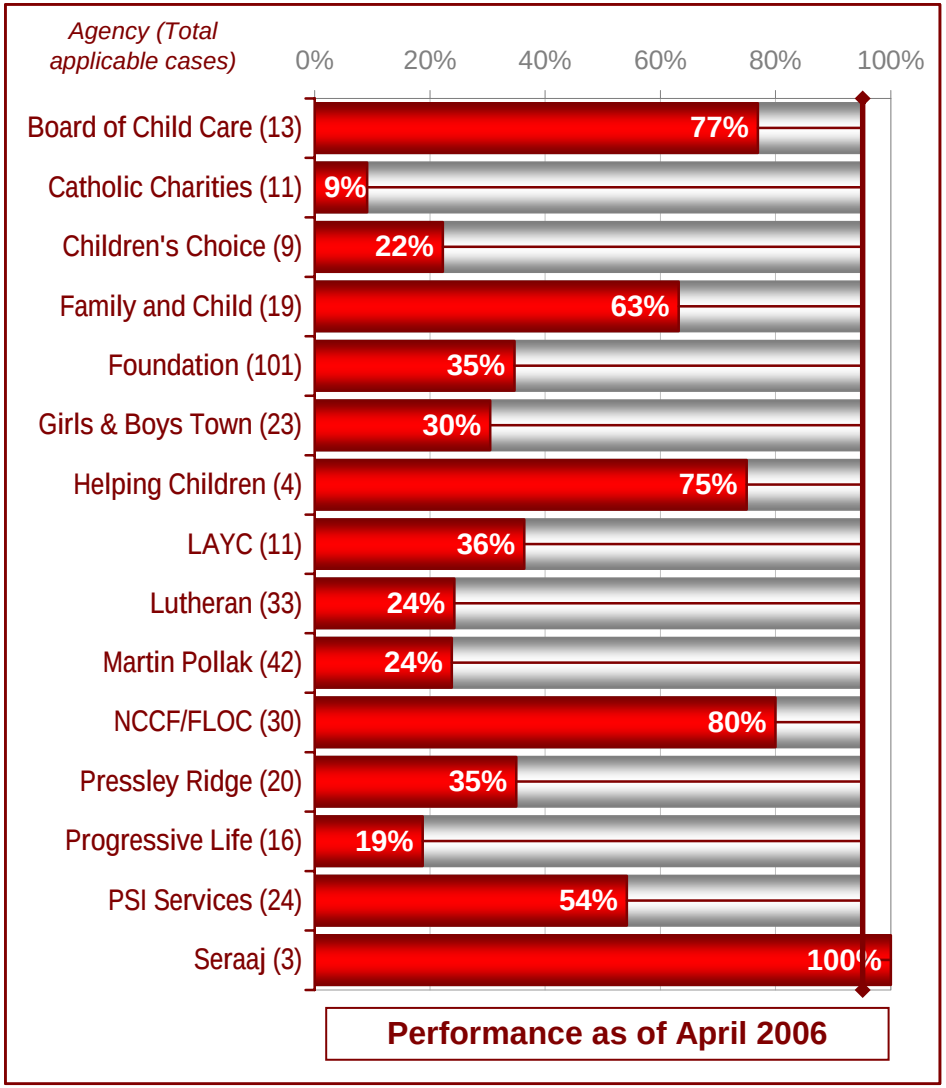




3. Visitation – In Home

Percentage of Children in Home who had at least Monthly Visit by Social Worker (FACES CMT166)

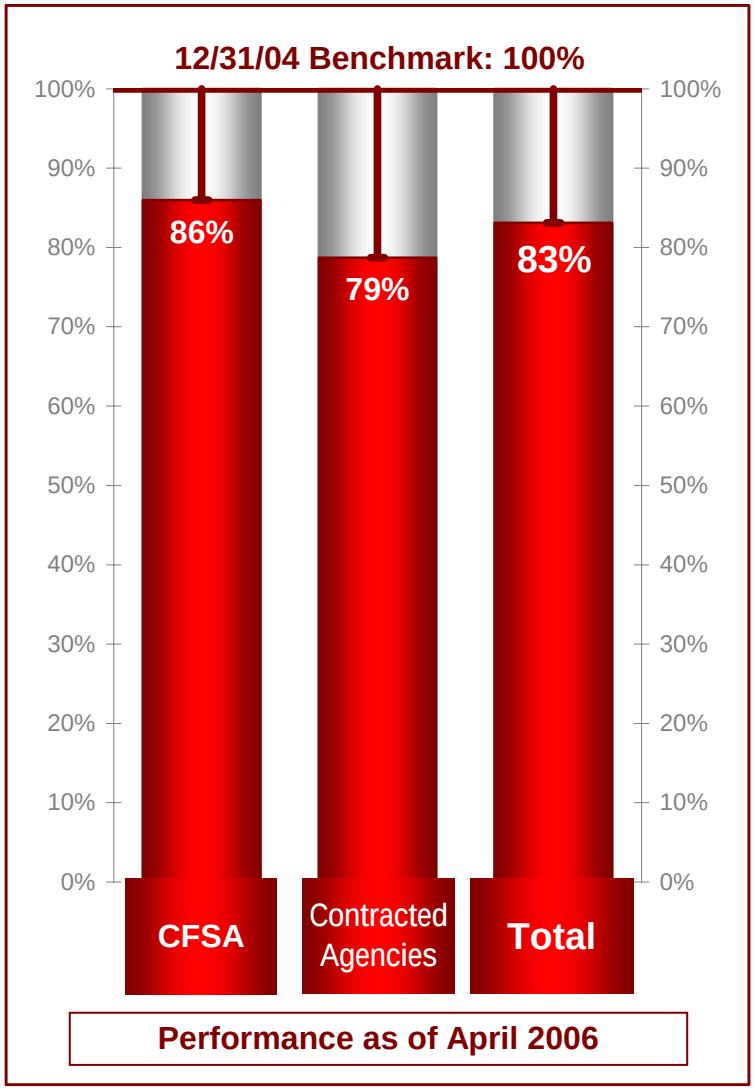


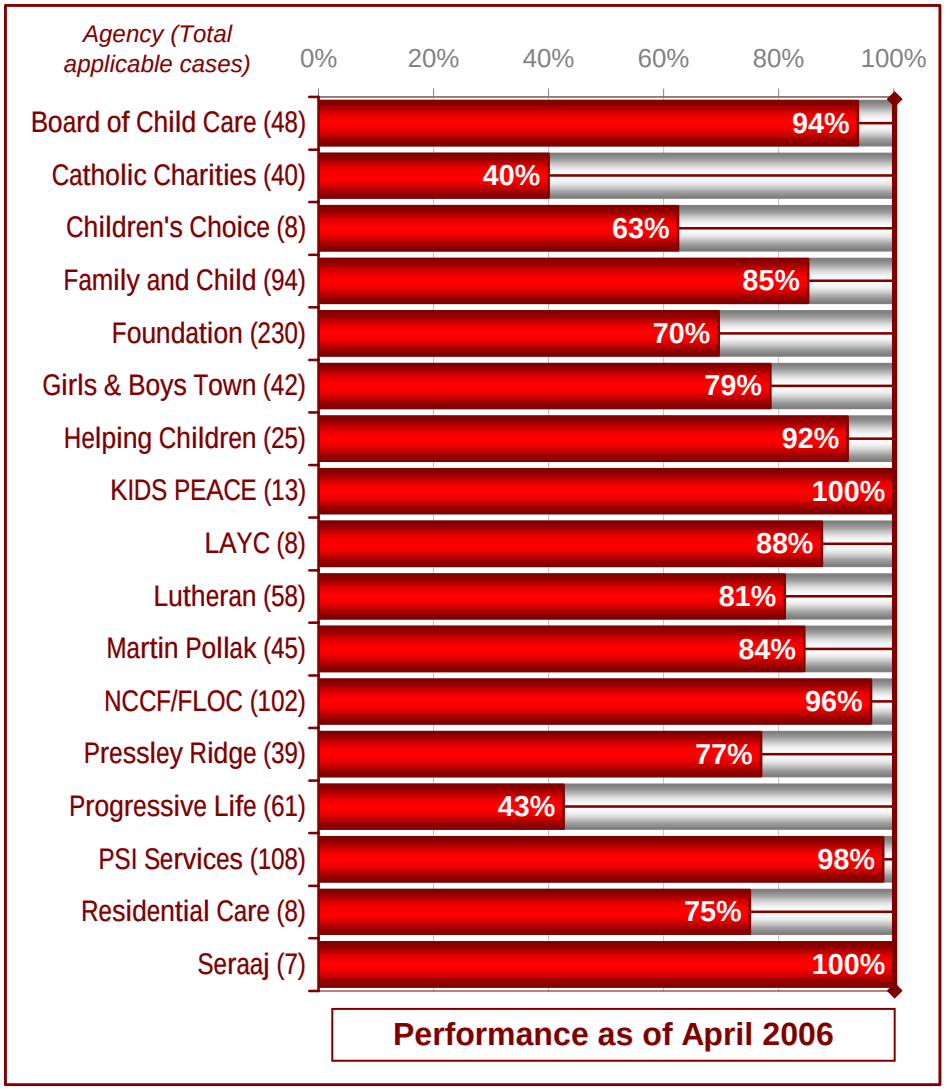


Note: Above charts illustrate compliance with monthly visits. The Implementation Plan requires twice monthly visits in 50% of cases by 6/30/06.

4. Visitation – Foster Care

Percentage of Children in Foster Care who had at least Monthly Visit by Social Worker (FACES CMT165)

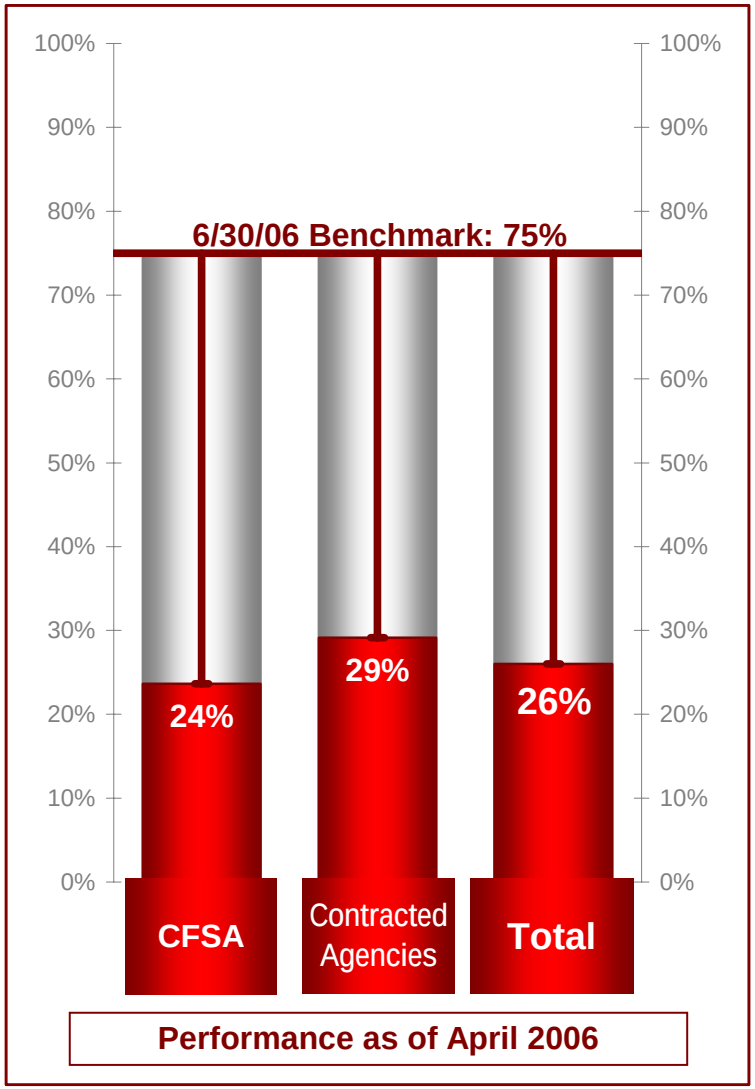


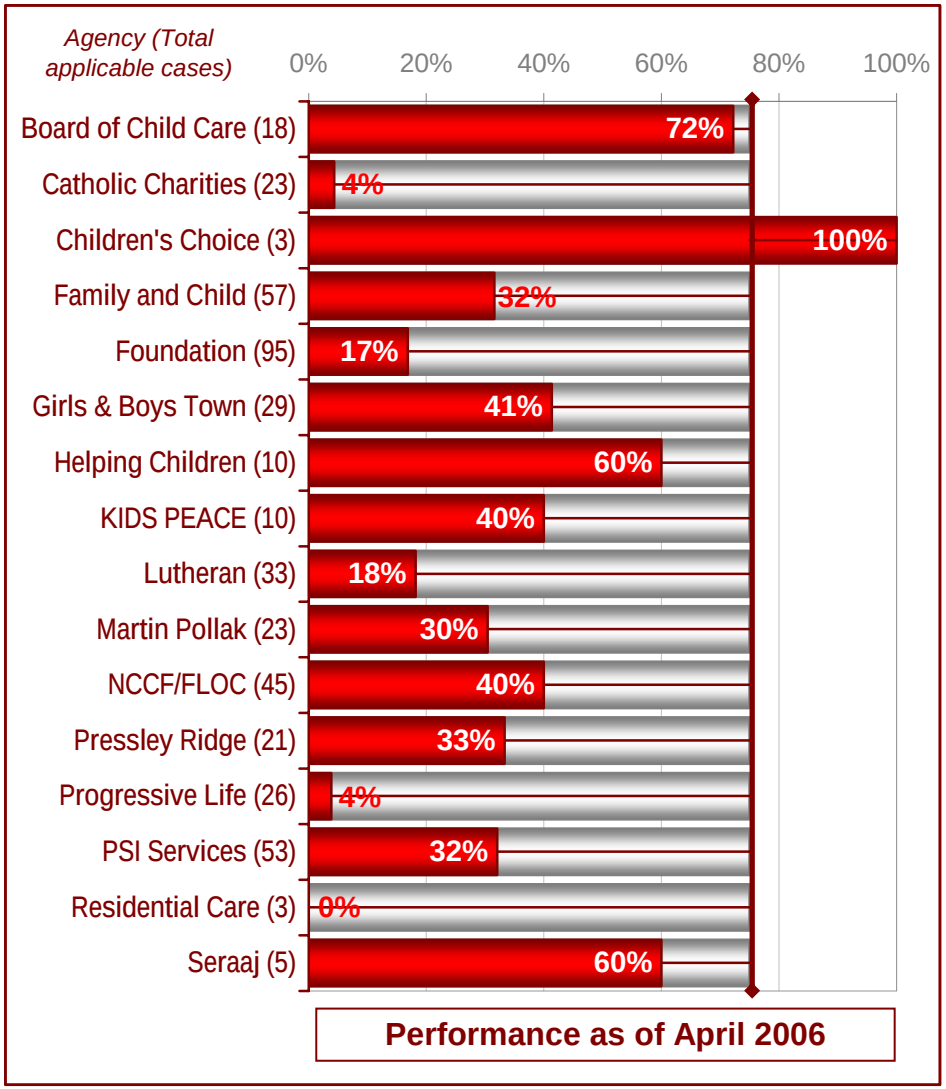


Note: The Implementation Plan requires bi-weekly (twice monthly) visits. However, above charts illustrate compliance with monthly visits. A FACES report is being created to track compliance with bi-weekly visits.

5. Visitation – Siblings

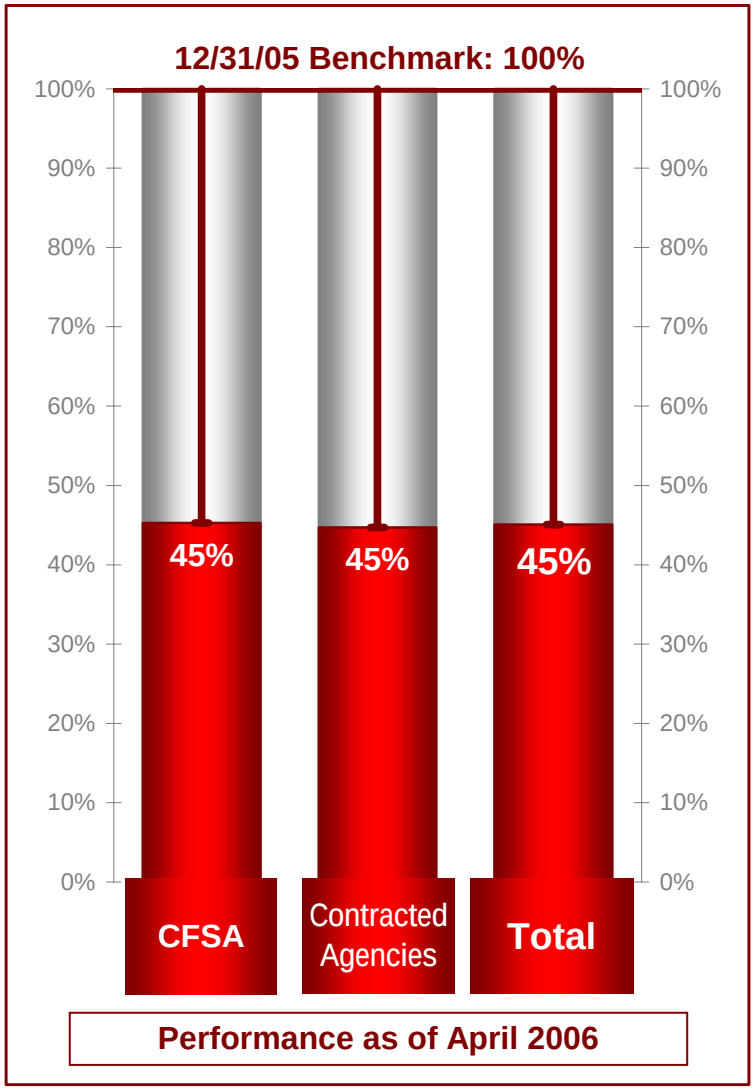
Percentage of Children who had at least Twice Monthly Visitation with Some or All of Their Siblings (FACES CMT219)

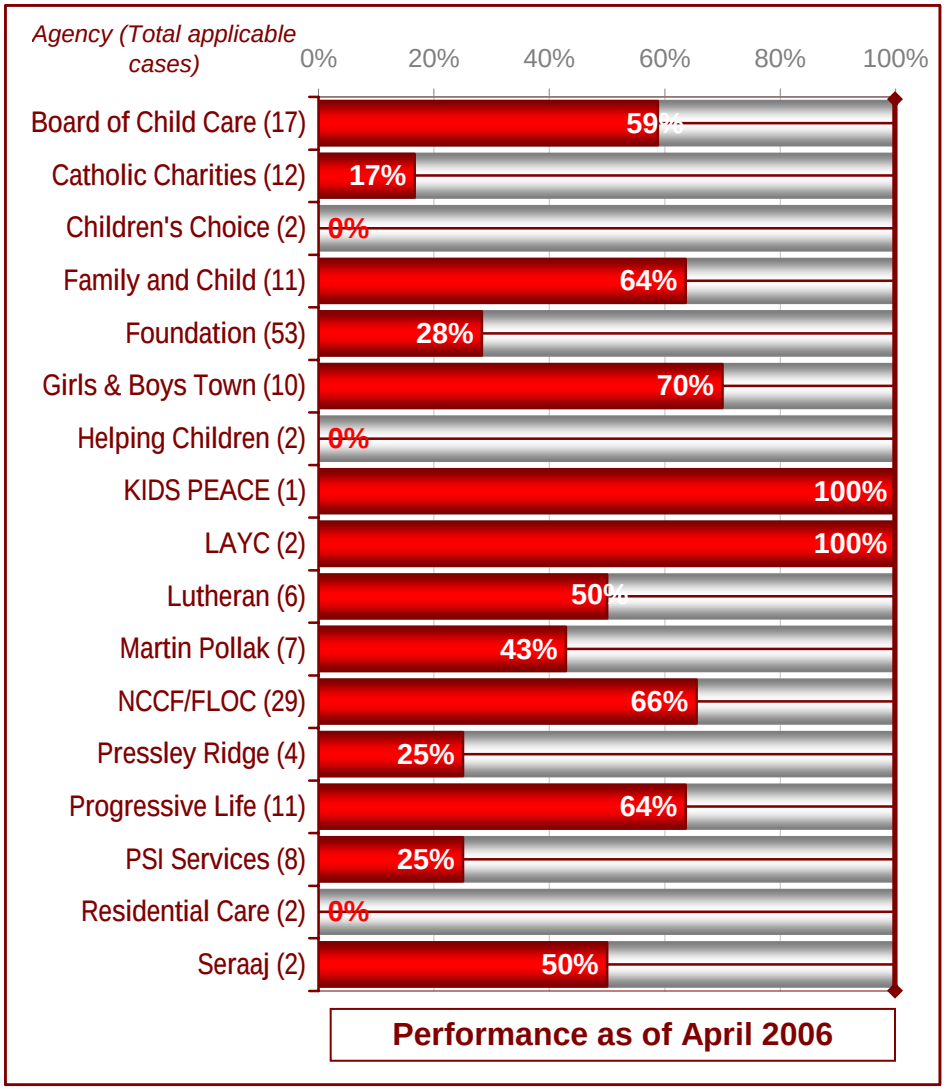




6. Visitation – Parent-Child for Reunification

Percentage of Children with Goal of Reunification who had at least Monthly Visit with their Parents (FACES CMT012)

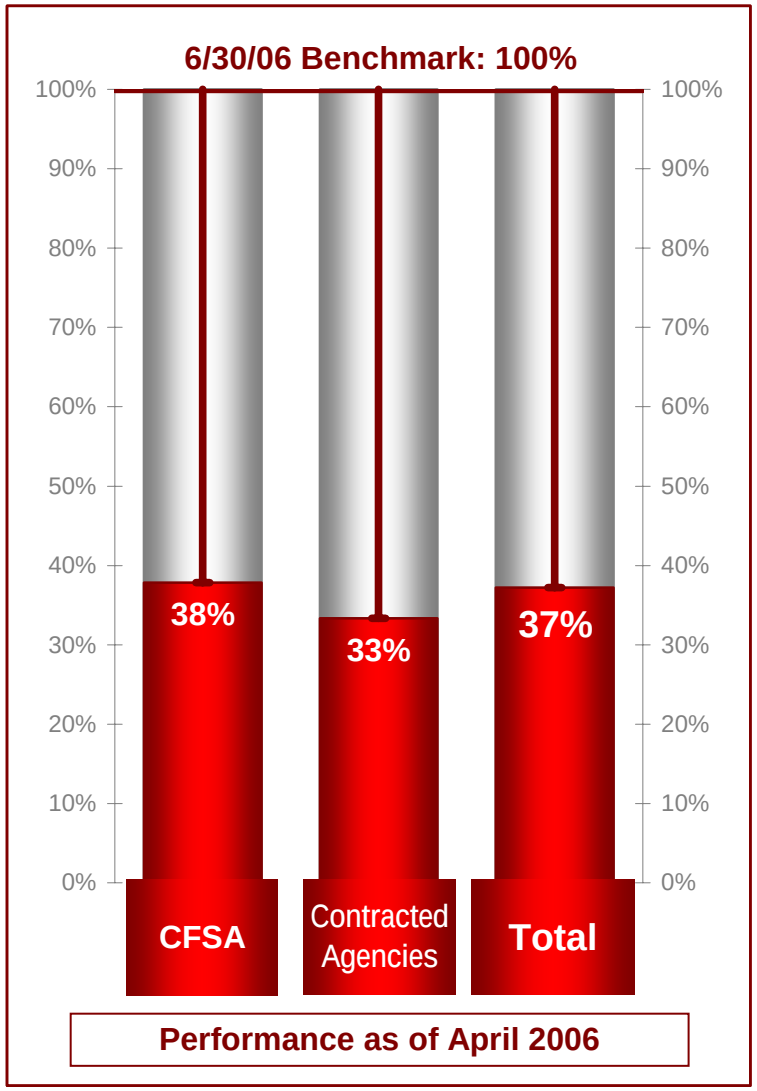




Note: The Implementation Plan requires weekly visits in all cases by 6/30/06. However, above charts illustrate compliance with monthly visits. Until performance improves with monthly visits, weekly visits will not be included in this scorecard.

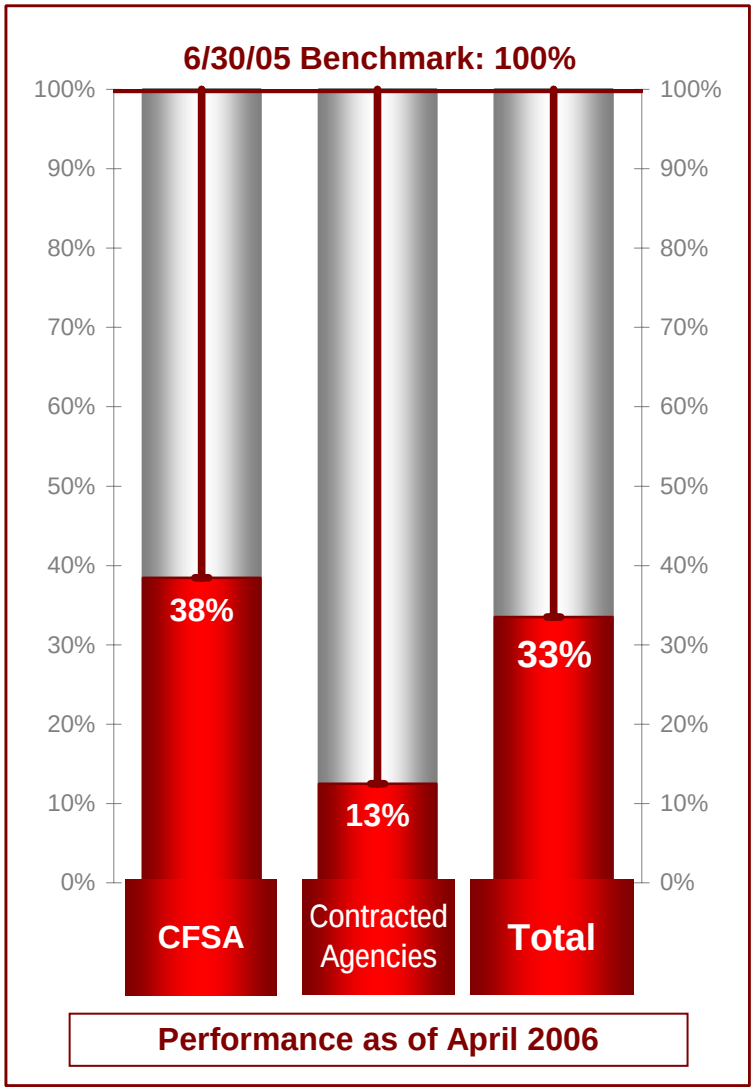
7. Visitation – Parent-Worker

Percentage of Parents who had Two Visits by Workers for their Children with Goal of Reunification (FACES CMT267)



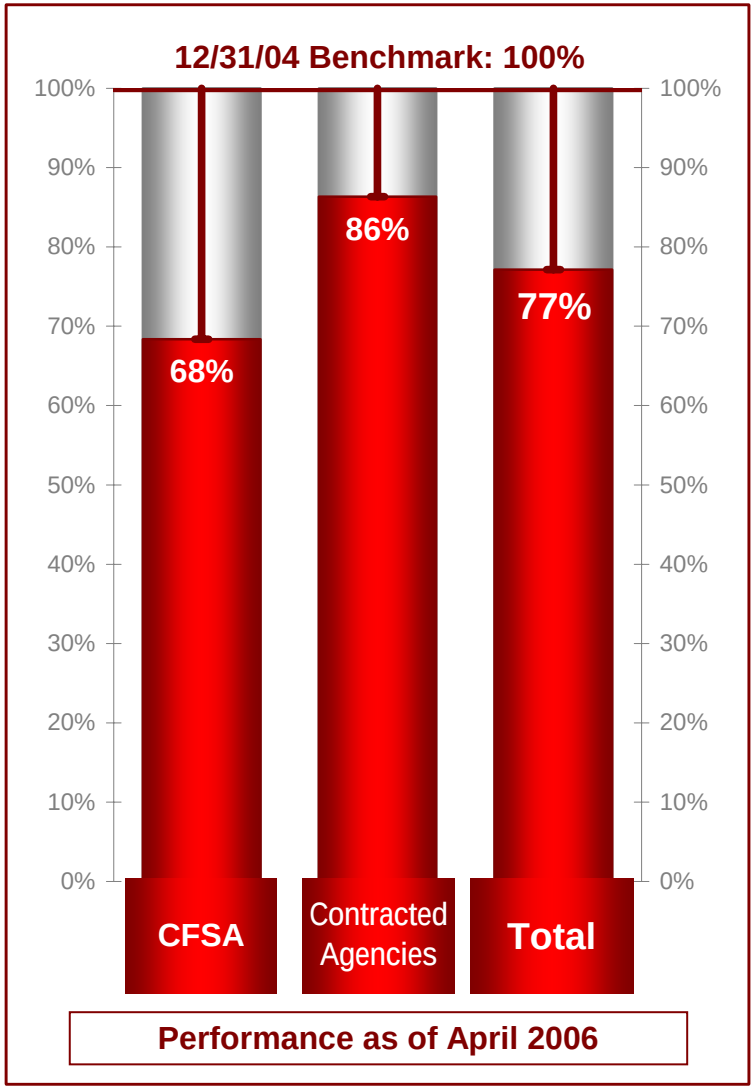
8. Visitation – First Eight Weeks

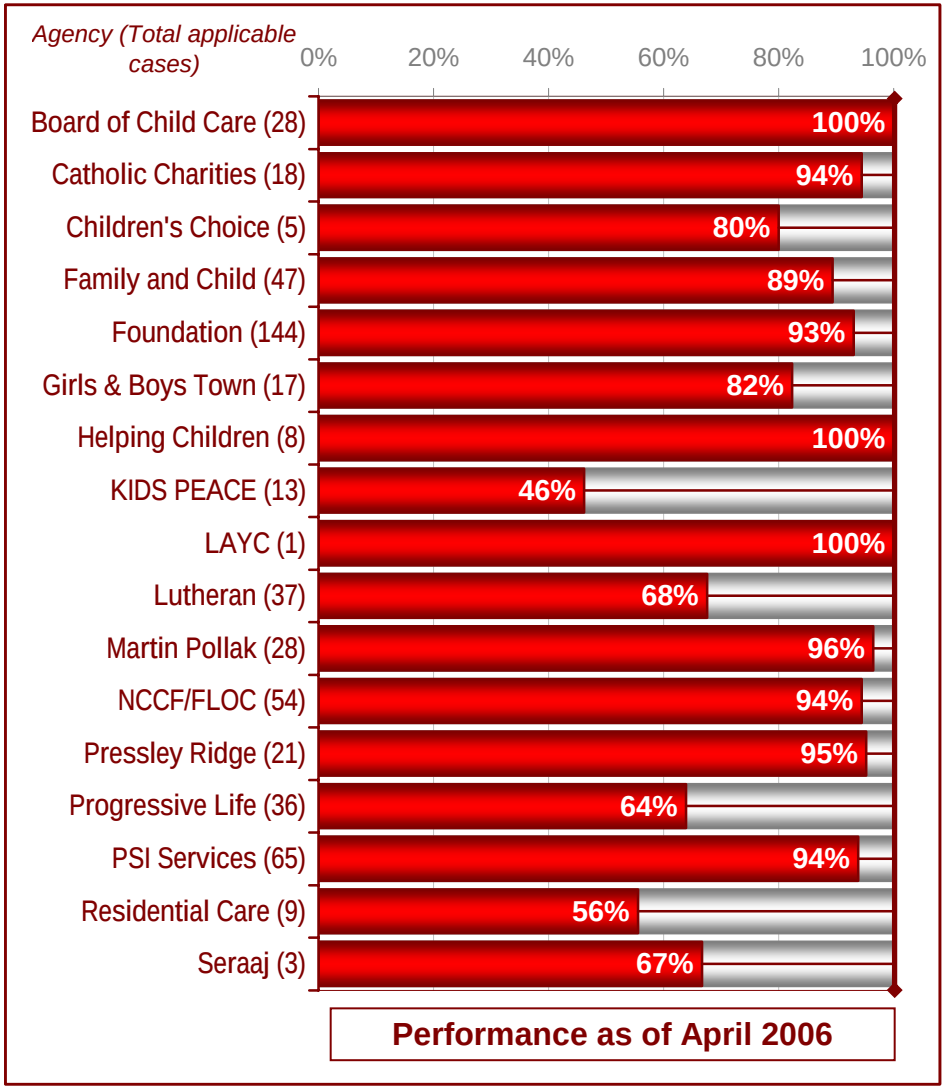
Percentage of Children who had Weekly Visits during their First 8 Weeks of Placement (FACES CMT014)



9. Licensed Foster Homes

Percentage of Licensed Foster Homes with CFSA Children Placed (FACES PRD133)





◘ Scorecard Outcomes and Benchmarks in the Implementation Plan

No	Scorecard Measure	Outcomes and Benchmark in the Implementation Plan
1	**Case Plans – In-Home**	**VII. Planning – Outcome 1** All open cases will have current case plans, as defined in a, b and c below: a) Initial case plans will be created within the first 30 days of a child's removal from home; b) Case plans will be updated to reflect changing needs; and c) Case plans will be updated minimally every six months. ◆ *By June 30, 2005, and thereafter, there will be full compliance with this outcome.*
2	**Case Plans – Foster Care**	
3	**Visitation – In-Home**	**III. Services to Children & Families – Outcome 3** A CFSA worker or a qualified worker from a service provider authorized by CFSA will visit families in which there has been substantiated abuse or neglect, with a determination that children can be maintained safely in the home with services. ◆ *By June 30, 2006, there will be visitation at least monthly in 95% of cases and twice monthly in 50% of cases. By December 31, 2006, there will be full compliance with this outcome.*
4	**Visitation – Foster Care**	**IX. Supervision of Placements – Outcome 1. b** CFSA or contract social workers with case management responsibility shall make monthly visits to children in out-of-home care (foster family homes, group homes, congregate care, independent living programs, etc.). ◆ *By December 31, 2004, and thereafter, there will be full compliance with this outcome.* CFSA and contract social workers shall make bi-weekly (twice monthly) visits to children in out-of-home care. ◆ *By December 31, 2005, and thereafter, there will be full compliance with this outcome.*
5	**Visitation – Siblings**	**IV. Placement of Children – Outcome 1. d** Children placed apart from their siblings will have at least twice monthly visitation with some or all of their siblings. ◆ *By June 30, 2006, 75% of children placed apart from their siblings will have at least twice monthly visitation with some or all of their siblings. By December 31, 2006, there will be full compliance with this outcome.*

No	Scorecard Measure	Outcomes and Benchmark in the Implementation Plan
6	**Visitation – Parent-Child for Reunification**	**VII. Planning – Outcome 3** For children with a goal of reunification, CFSA will facilitate weekly visits between children and their parents. ◆ *By December 31, 2005, and thereafter, there will be full compliance with this outcome.*
7	**Visitation – Parent-Worker**	**VII. Planning – Outcome 4** For children with a goal of reunification, in accordance with the case plan, the assigned worker or designated family services provider shall meet with the parent(s) no less frequently than twice a month in the first three months post-placement unless there is documentation that the parent(s) is(are) unavailable or refuses to cooperate with the Agency. ◆ *By June 30, 2006, and thereafter, there will be full compliance with this outcome.*
8	**Visitation – First Eight Weeks of Placement**	**IX. Supervision of Placements – Outcome 1. a** CFSA or contract agencies with any level of case responsibility shall make weekly visits during the first eight weeks of placement to children newly placed in out-of-home care (foster family homes, group homes, congregate care, independent living programs, etc.) or moved to a new placement. ◆ *By June 30, 2005, and thereafter, there will be full compliance with this outcome.*
9	**Licensed Foster Homes**	**IV. Placement of Children – Outcome 3. a** Children will be placed in foster homes and other placements that meet licensing and other MFO placement standards. Foster homes, group homes, and independent living facilities will have a current and valid license. ◆ *By December 31, 2004, and thereafter, there will be full compliance with this outcome.*