



# JANUARY 2011 PERFORMANCE SCORECARD (FINAL) - CONTRACTED CHILD PLACEMENT AGENCIES -

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### Notes

- 1) In February 2007, US District Judge Thomas F. Hogan approved an Amended Implementation Plan (AIP), which replaces the LaShawn Implementation Plan established by the Federal Court Order in 2003. Expected outcomes and benchmarks in the scorecard were initially derived from the original LaShawn Implementation Plan. CFSA is in the process of refining measures for the scorecard to reflect modified AIP requirements, which are specified on the last two pages of this scorecard. The original Implementation Plan and the entire AIP are available on the CFSA web site.
- 2) Data presented in this scorecard was extracted from reports in FACES, CFSA's client information management system. FACES produces monthly reports to monitor performance data on the 15th of the month following the month of the report. The FACES report number for each outcome is indicated in that respective outcome chart.
- 3) For additional information, please contact Bev-Freda Jackson, Supervisory Data Analyst at (202) 724-7320 or bev-freda.jackson@dc.gov.

## Contracted Foster Home Capacities of Child Placement Agencies (FY2009)

Child Placement Agency <sup>1)</sup>	Contracted Placement Capacity (Number of Contracted Slots)		
	Traditional	Specialized	Total
Board of Child Care	50		50
Boys Town Washington Inc	8	25	33
Catholic Charities	50		50
Children's Choice	20	35	55
Family and Child Services	90	20	110
Foundation for Home & Community	85	218	303
Helping Children Grow <sup>2)</sup>		32	32
KidsPeace	9	24	33
Latin American Youth Center	20		20
Lutheran Social Services <sup>3)</sup>	113		113
Martin Pollak Project		63	63
National Center for Children & Families	43	60	103
Pressley Ridge		35	35
Progressive Life Center		65	65
PSI Family Services	45	110	155
Seraaj Family Homes		36	36

### Notes

- 1) This table does not include placement agencies that do not have case management (CM) responsibility.
- 2) Thirty-two (32) placement slots of the 'Helping Children Grow' include 14 slots under the 'medically fragile/complex' placement contract in addition to 18 slots under the 'specialized' placement contract.
- 3) Of the 113 placement slots of the 'Lutheran Social Service', only 68 slots are contracted capacities and the remaining 45 slots are for those youth who are referred by the District of Columbia Refugee Unaccompanied Minors Program (RUMP).

## Reconciled Measures

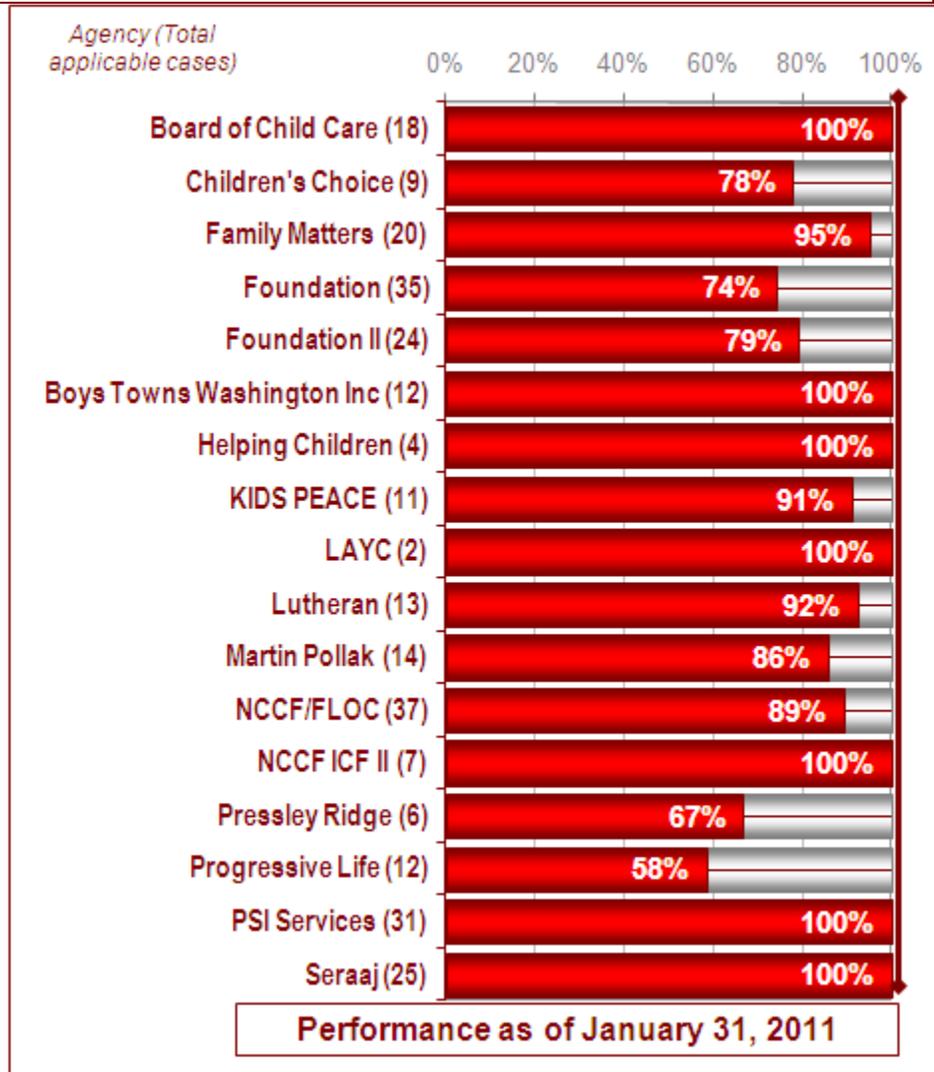
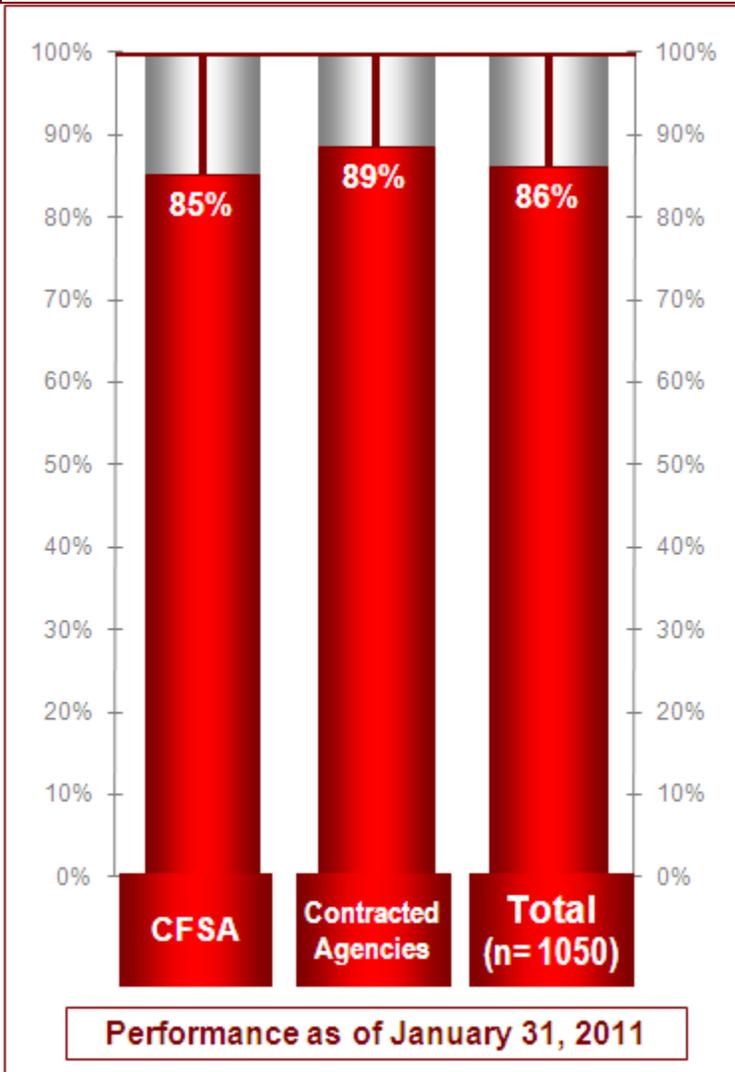
*Data presented in the scorecard is extracted from FACES reports generated on the 15th of the month following the month of the report. In some cases, a technical glitch or complication in FACES may have hindered workers from updating information timely and/or accurately, affecting performance data reported in FACES. The table below presents adjusted performance data in those areas for the current month*

Agency	Performance Measure	FACES Report	Adjusted Score		
			Total Applicable	Cases in Compliance	Percent
Board of Child Care	In-Home Visitation	IMT017	8	8	100.0%
	Foster Care Visitation	IMT018	41	41	100.0%
	Parent-Child Visitation	CMT012	23	14	60.9%
Boys Town	Foster Care Visitation	IMT018	37	35	94.6%
	Siblings Visitation	CMT219	13	13	100.0%
Children's Choice					
Family Matters	Family Case Plans	CMT164	19	19	100.0%
	Child Case Plans	CMT163	76	76	100.0%
	In-Home Visitation	IMT017	9	6	66.7%
	Foster Care Visitation	IMT018	70	66	94.3%
	1 <sup>st</sup> Four Weeks Visitation	CMT014	1	1	100.0%
Foundation	Family Case Plans	CMT164	57	45	78.9%
	Foster Care Visitation	IMT018	287	254	88.5%
Helping Children Grow					
KIDS PEACE	Family Case Plans	CMT164	10	10	100.0%
	Siblings Visitation	CMT219	22	22	100.0%
LAYC					

Agency	Performance Measure	FACES Report	Adjusted Score		
			Total Applicable	Cases in Compliance	Percent
Lutheran	Family Case Plans	CMT164	12	12	100.0%
	In-Home Visitation	IMT017	5	5	100.0%
Martin Pollak					
NCCF	Siblings Visitation	CMT219	29	13	44.8%
Pressley					
Progressive	Parent-Child Visitation	CMT012	8	5	62.5%
PSI					
Seraaj					

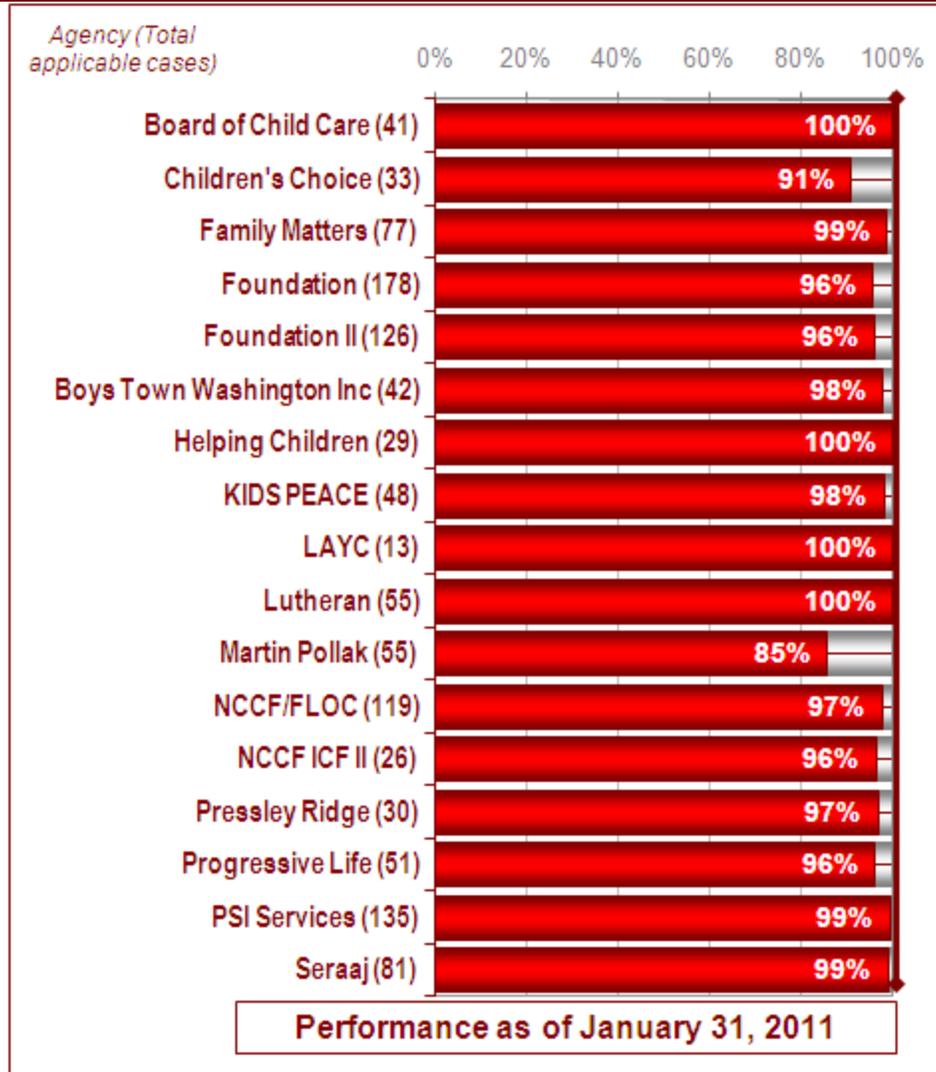
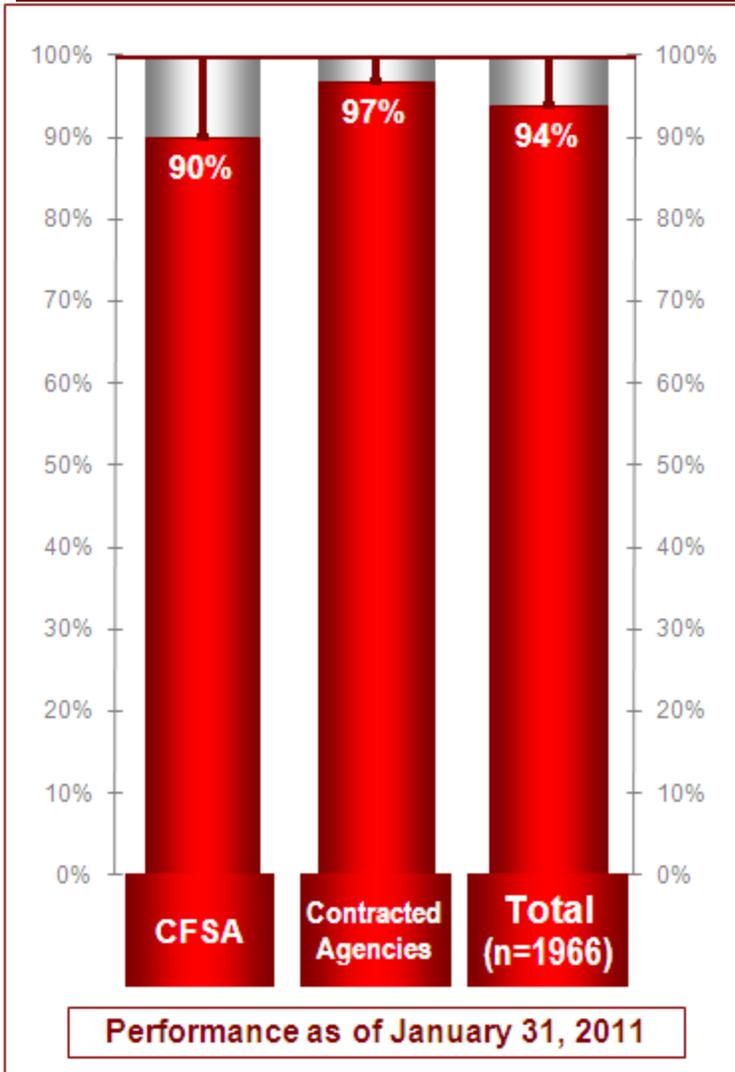
# 1. Family Case Plans

Percentage of Families with Current Family Case Plans (FACES CMT164)



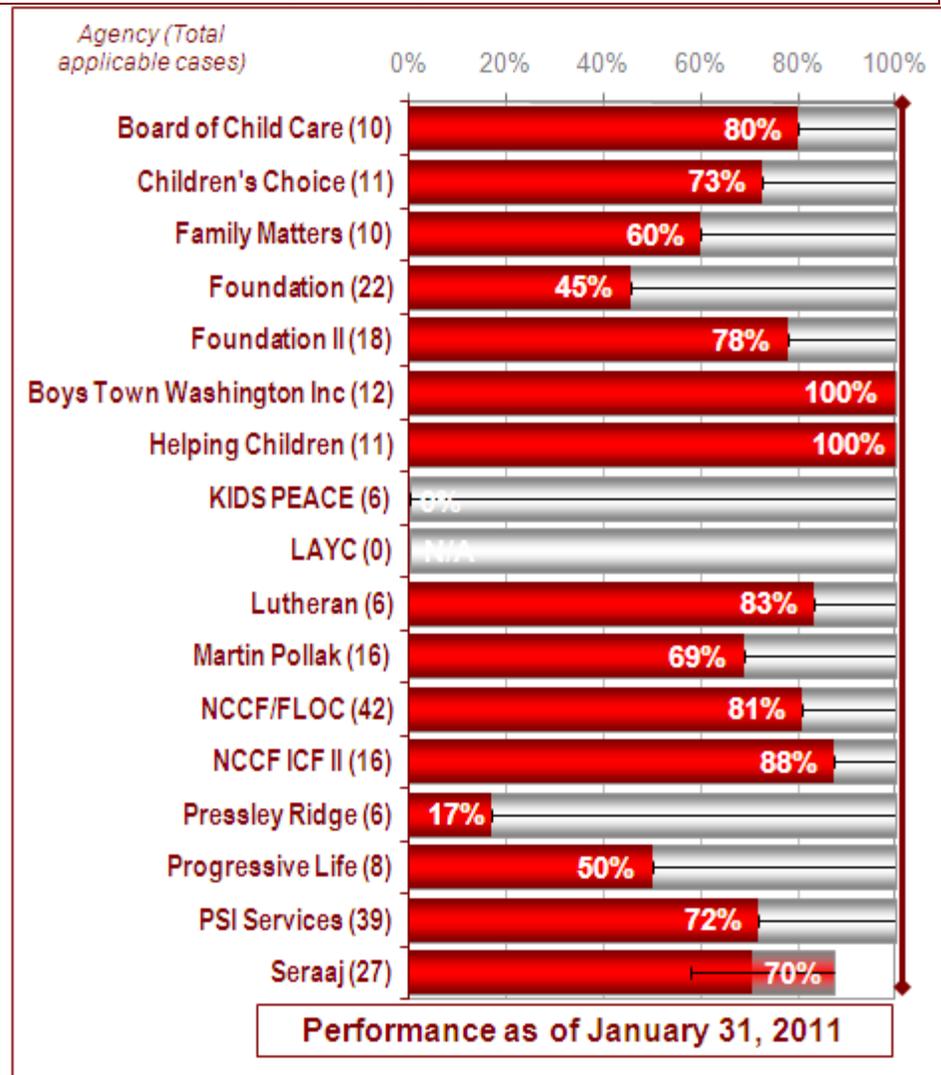
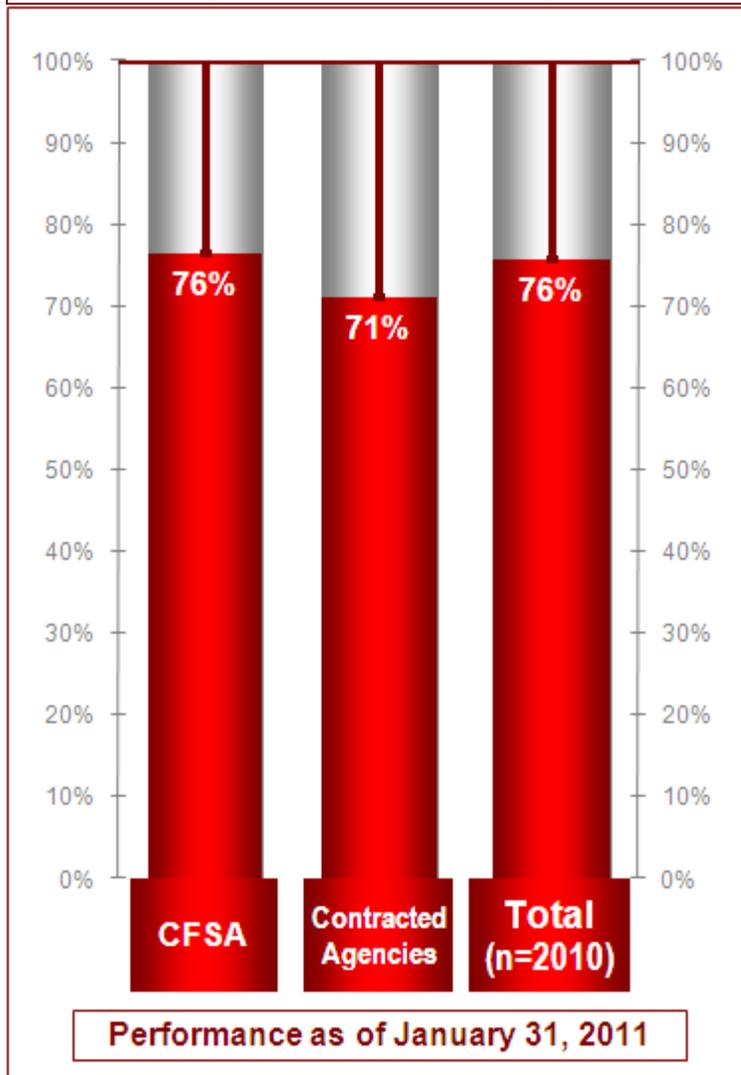
## 2. Child Case Plans

Percentage of Children in Foster Care with Current Child-Specific Case Plans (FACES CMT163)



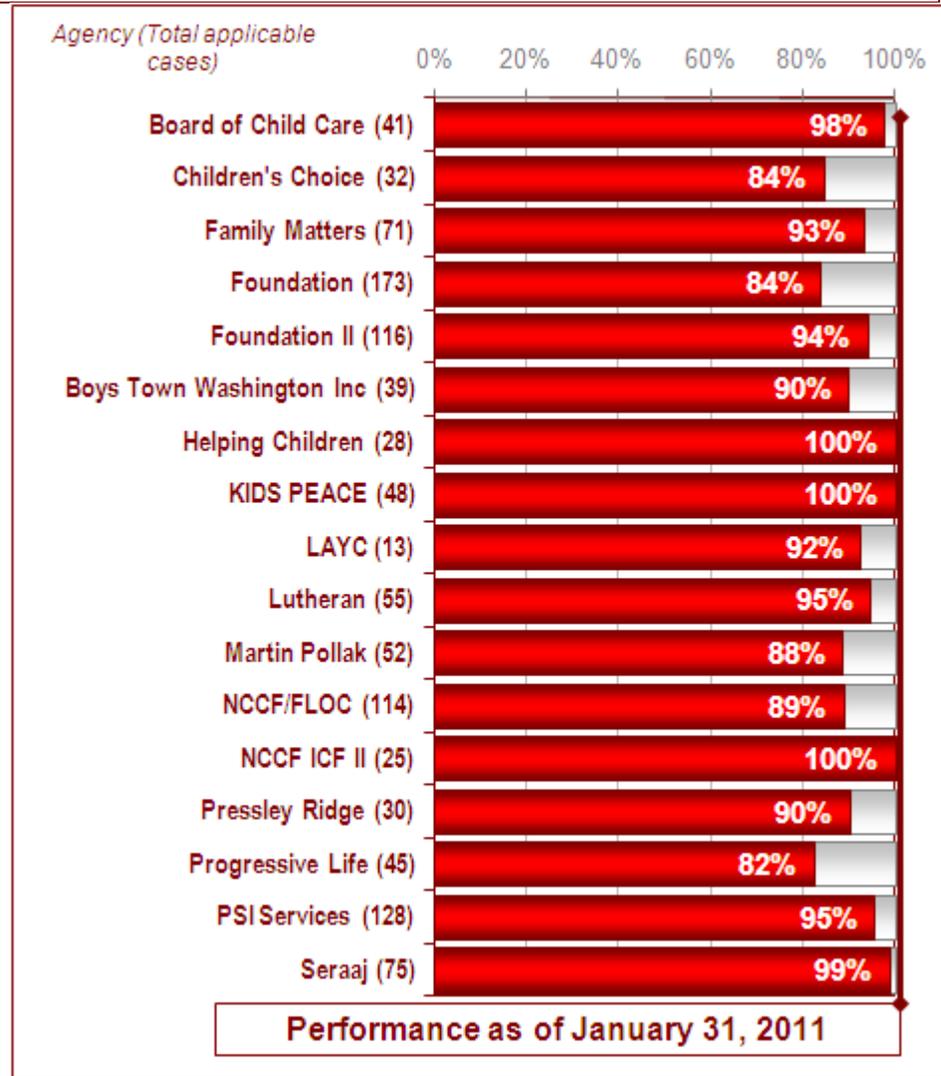
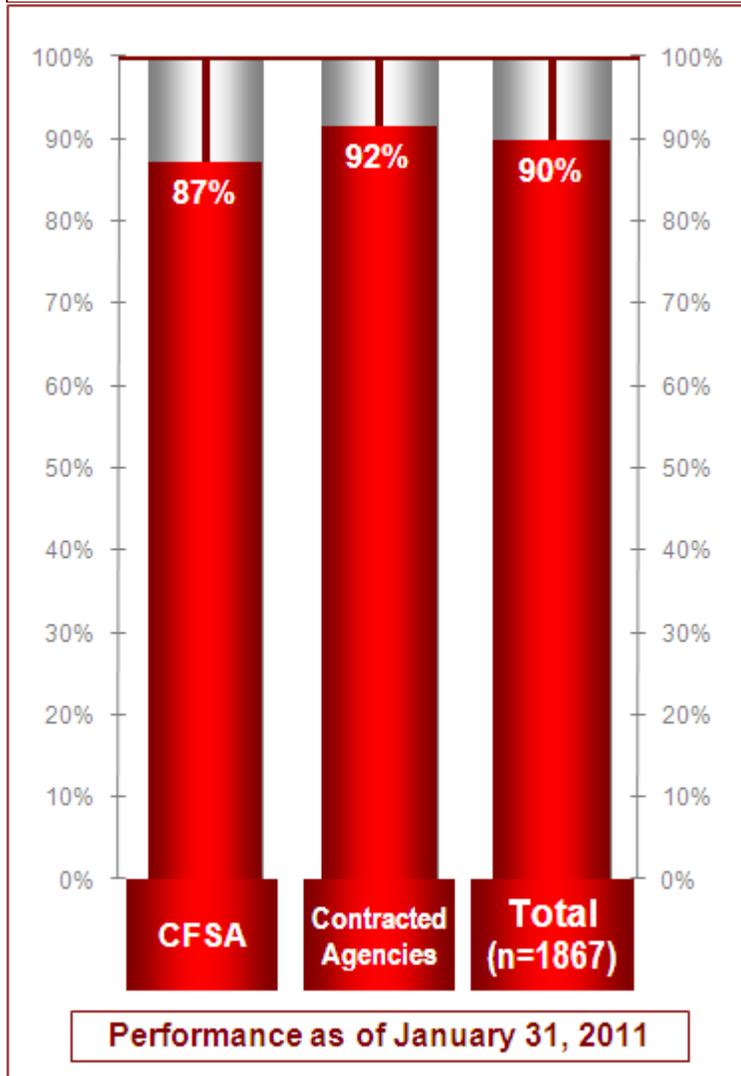
### 3. Visitation – In Home

Percentage of Children Remaining at Home who had at least 2 Monthly Visits by Social Worker (FACES IMT017)



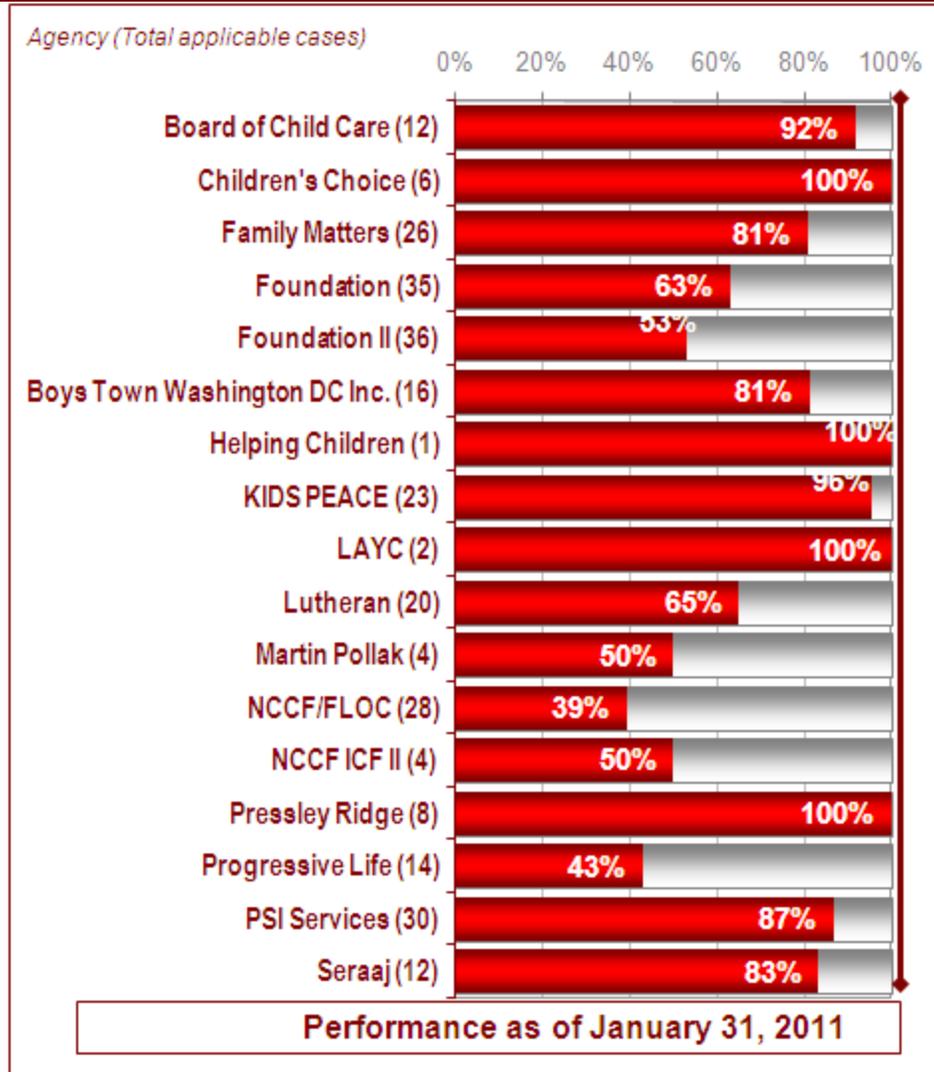
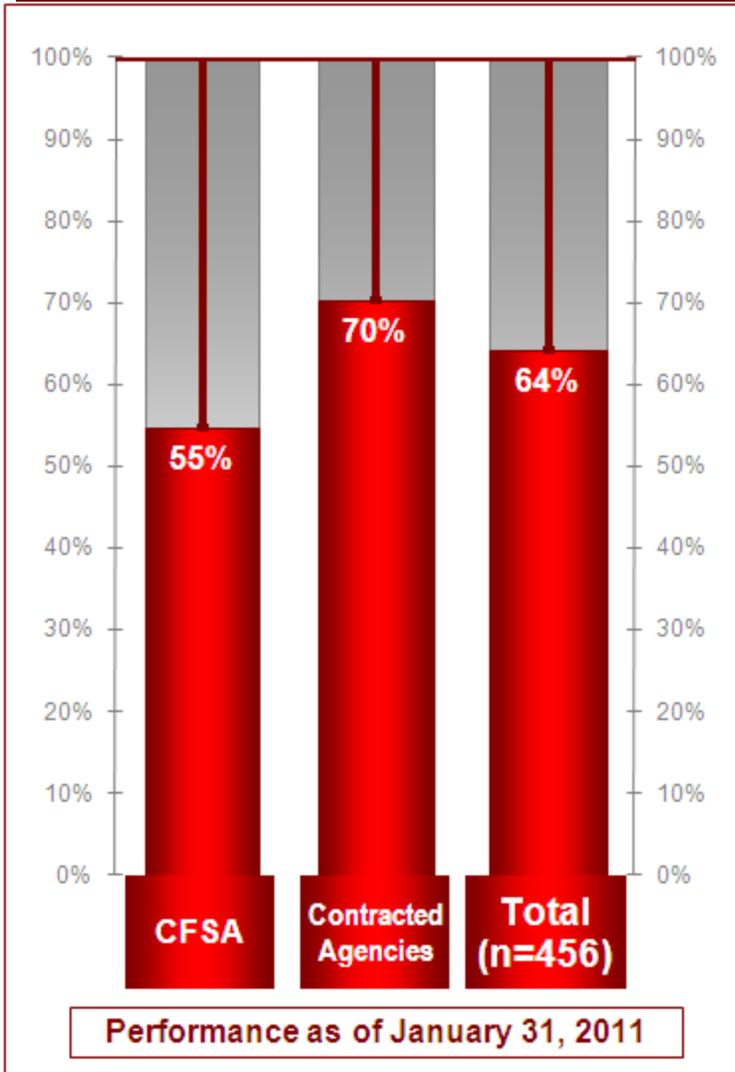
### 4. Visitation – Foster Care

Percentage of Children in Foster Care who had at least 2 Visits by Social Worker (FACES IMT018)



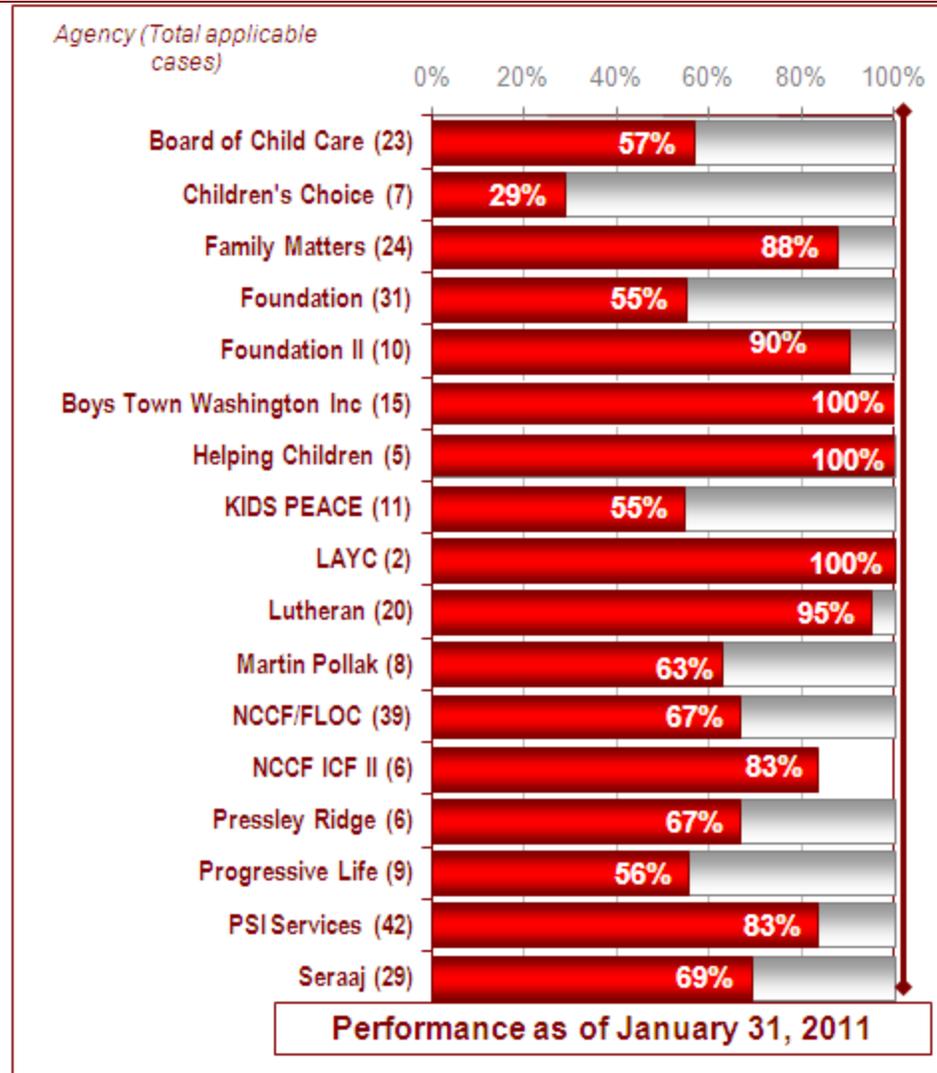
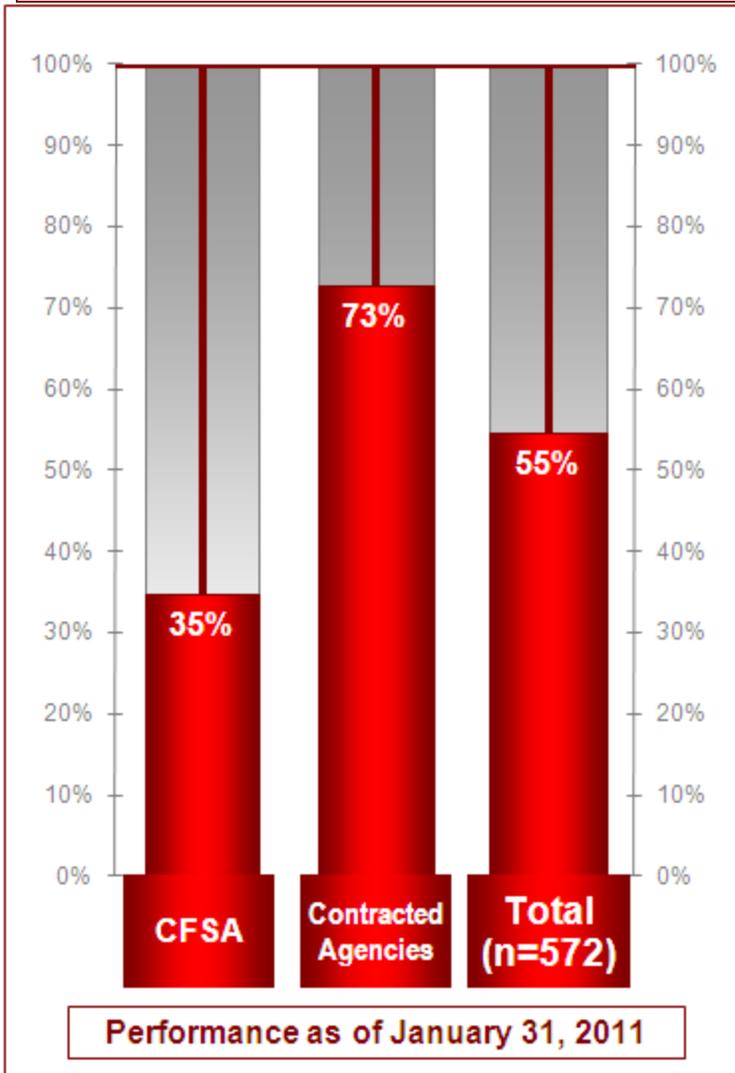
### 5. Visitation – Siblings

Percentage of Children who had at least Two Visits with Some or All of Their Siblings (FACES CMT219)



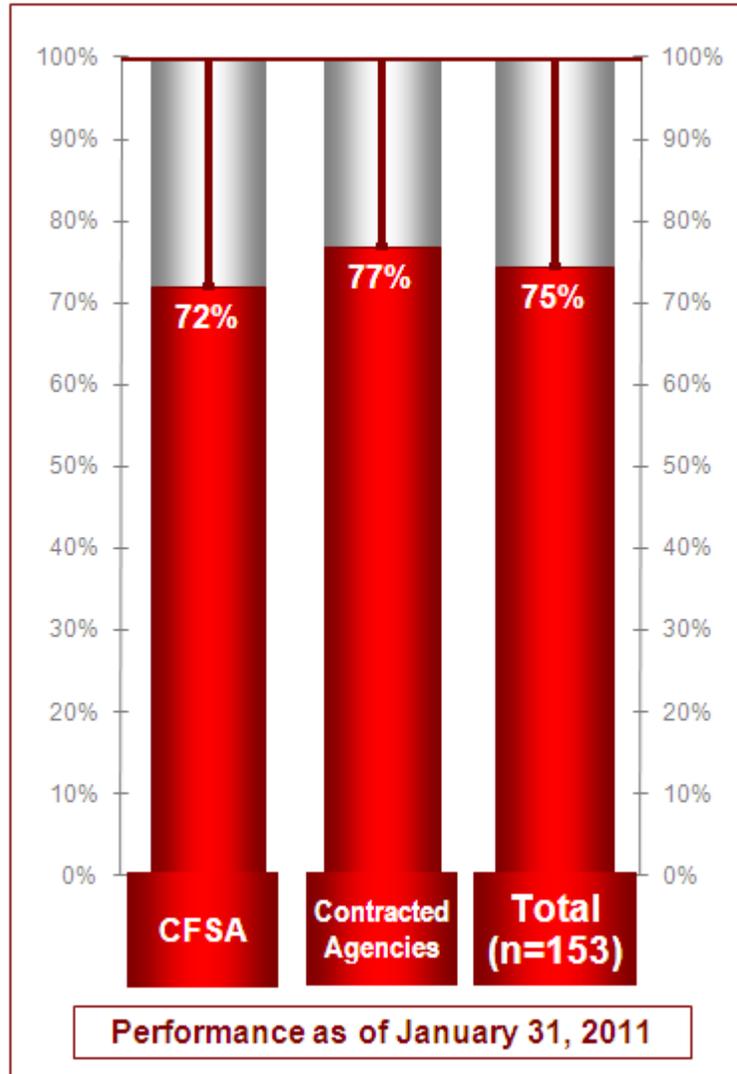
## 6. Visitation – Parent-Child for Reunification

Percentage of Children with Goal of Reunification who had Weekly Visits with their Parents (FACES CMT012)



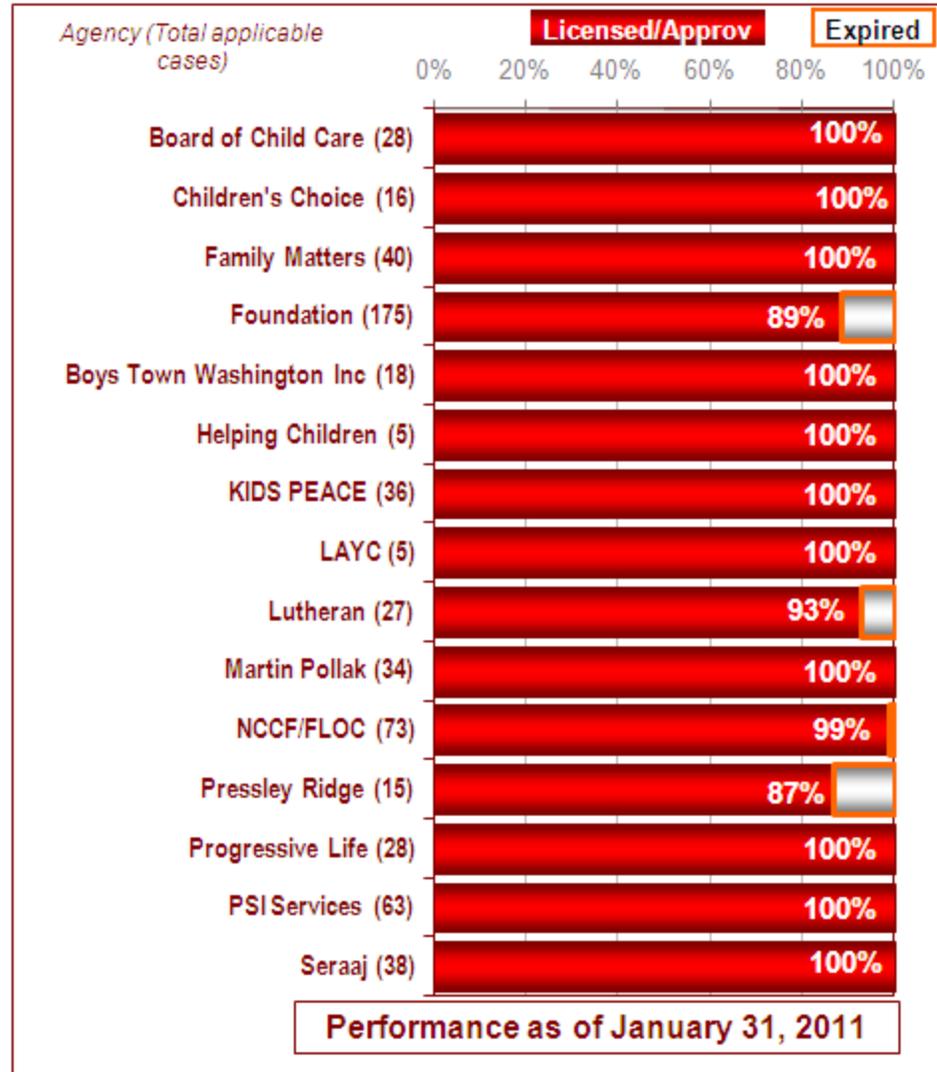
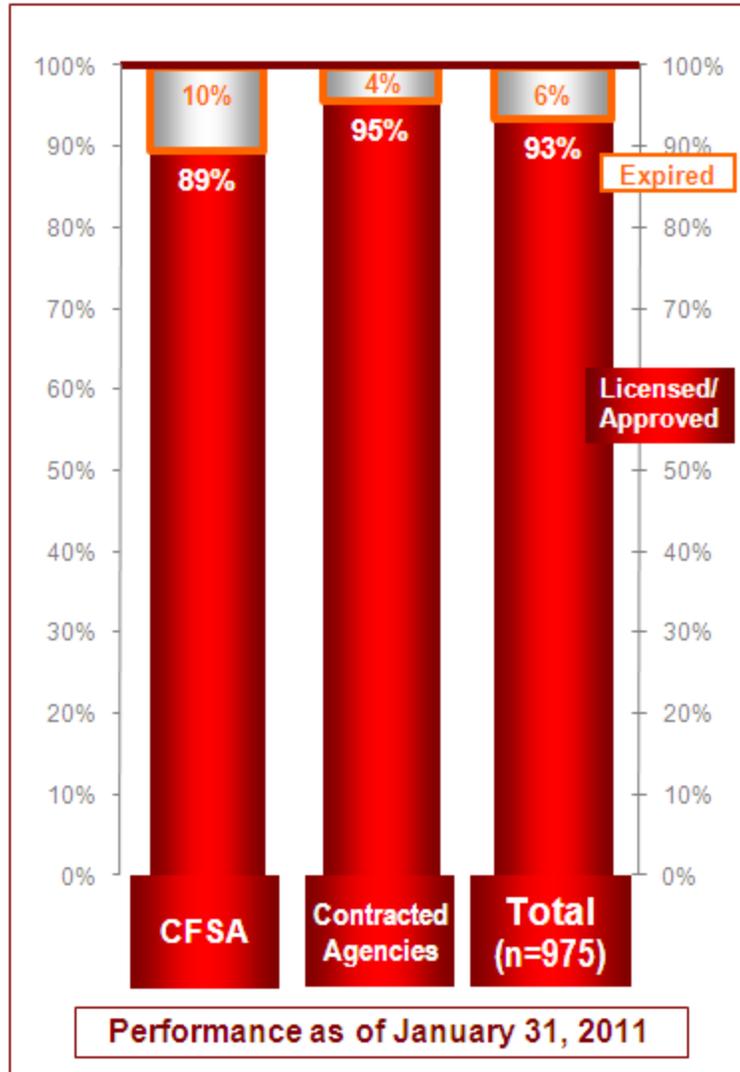
### 7. Visitation – First Four Weeks

Percentage of Children who had Weekly Visits during their First 4 Weeks of Placement (FACES CMT014)



## 8. Licensed Foster Homes

### Percentage of Licensed Foster Homes with CFSA Children Placed (FACES PRD133)



No	Scorecard Measure	Outcomes and Benchmark in the Amended Implementation Plan
<b>■ Scorecard Outcomes and Benchmarks in the Amended Implementation Plan</b>		
1	Case Plans – In-Home	<p><b><u>Section I– 17. Case Planning Process</u></b>                      Case plans shall be developed within 30 days of the child entering care and shall be reviewed and modified as necessary at least every six months thereafter, and shall show evidence of appropriate supervisory review of case plan progress.</p>
2	Case Plans – Foster Care	
3	Visitation – In-Home	<p><b><u>Section I– 4. Visitation to Families with In-Home Services</u></b>                      a.) A CFSA social worker or private agency social worker shall make at least one visit monthly to families in their home in which there has been a determination that child(ren) can be maintained safely in their home with services.  <b>Exit Standard:</b> 95% of families will be visited monthly by a CFSA social worker or private agency social worker.                      b.) A CFSA social worker, family support worker, private agency social worker or a Collaborative family support worker shall make a second monthly visit at the home, school or elsewhere.  <b>Exit Standard:</b> 85% of families will be visited a second time monthly by a CFSA social worker, family support worker, private agency social worker or a Collaborative family support worker.</p>
4	Visitation – Foster Care	<p><b><u>Section I– 5. Visitation to Children in Out-of-Home Care</u></b>                      a.) A CFSA social worker or private agency social worker with case management responsibility shall make monthly visits to each child in out-of-home care (foster family homes, group homes, congregate care, independent living programs, etc.).  <b>Exit Standard:</b> 95% of children should be visited at least monthly                      b.) A CFSA social worker, private agency social worker, family support worker or nurse care manager shall make a second monthly visit to each child in out-of home care (foster family homes, group homes, congregate care, independent living programs, etc.). At least one of the above visits each month shall be in the child’s home.  <b>Exit Standard:</b> 90% of children shall have twice-monthly visits.</p>
5	Visitation – Siblings	<p><b><u>Section I– 20. Sibling Placement and Visits</u></b>                      Children placed apart from their siblings should have at least twice monthly visitation with some or all of their siblings unless documented that the visitation is not in the best interest of the child(ren).  <b>Exit Standard:</b> 80% of children shall have monthly visits with their separated.</p>
6	Visitation – Parent-Child for Reunification	<p><b><u>Section I– 11. Visits Between Parents and Children</u></b>                      There shall be weekly visits between <b>parents and children</b> with a goal of reunification unless clinically inappropriate and approved by the Family Court. In cases in which visitation does not occur, the Agency shall demonstrate and there shall be</p>

		<p>documentation in the case record that visitation was not in the child’s best interest, is clinically inappropriate or did not occur despite efforts by the Agency to facilitate it.  <b>Exit Standard:</b> 85% of children with the goal of reunification will have weekly visitation with the parent with whom reunification is sought.</p>
7	Visitation – First Four Weeks of Placement	<p><b><u>Section I–6. Visitation for Children Experiencing a New Placement or a Placement Change</u></b></p> <p>a. A CFSA social worker or private agency social worker with case management responsibility shall make at least two visits to each child during the <b>first four weeks of a new placement or a placement change</b>.</p> <p>b. A CFSA social worker, private agency social worker, family support worker or nurse care manager shall make two additional visits to each child during the first four weeks of a new placement or a placement change.</p> <p>c. At least one of the above visits during the first four weeks of a new placement or a placement change shall be in the child’s home.</p> <p>d. At least one of the visits during the first four weeks of a new placement or a placement change shall include a conversation between the social worker and the resource parent to assess assistance needed by the resource parent from the agency.</p> <p><b>Exit Standard:</b> 90% of children newly placed in foster care or experiencing a placement change will have four visits in the first four weeks of a new placement or placement change as described above.</p>
8	Licensed Foster Homes	<p><b><u>Section I–18. Placement Licensing</u></b></p> <p>Children shall be placed in foster homes and other placements that meet licensing and other MFO placement standards and have a current and valid license.</p>