

Government of the District of Columbia Child and Family Services Agency



# MAY 2013 PERFORMANCE SCORECARD (FINAL) - CONTRACTED CHILD PLACEMENT AGENCIES -

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#### <u>Notes</u>

- In February 2007, US District Judge Thomas F. Hogan approved an Amended Implementation Plan (AIP), which replaces the LaShawn Implementation Plan established by the Federal Court Order in 2003. Expected outcomes and benchmarks in the scorecard were initially derived from the original LaShawn Implementation Plan. CFSA is in the process of refining measures for the scorecard to reflect modified AIP requirements, which are specified on the last two pages of this scorecard. The original Implementation Plan and the entire AIP are available on the CFSA web site.
- 2) Data presented in this scorecard was extracted from reports in FACES, CFSA's client information management system. FACES produce monthly reports to monitor performance data on the 15th of the month following the month of the report. The FACES report number for each outcome is indicated in that respective outcome chart.
- 3) For additional information, please contact Bev-Freda Jackson, Supervisory Data Analyst at (202) 724-7320 or bev-freda.jackson@dc.gov.

# **Contracted Foster Home Capacities of Child Placement Agencies (FY2012)**

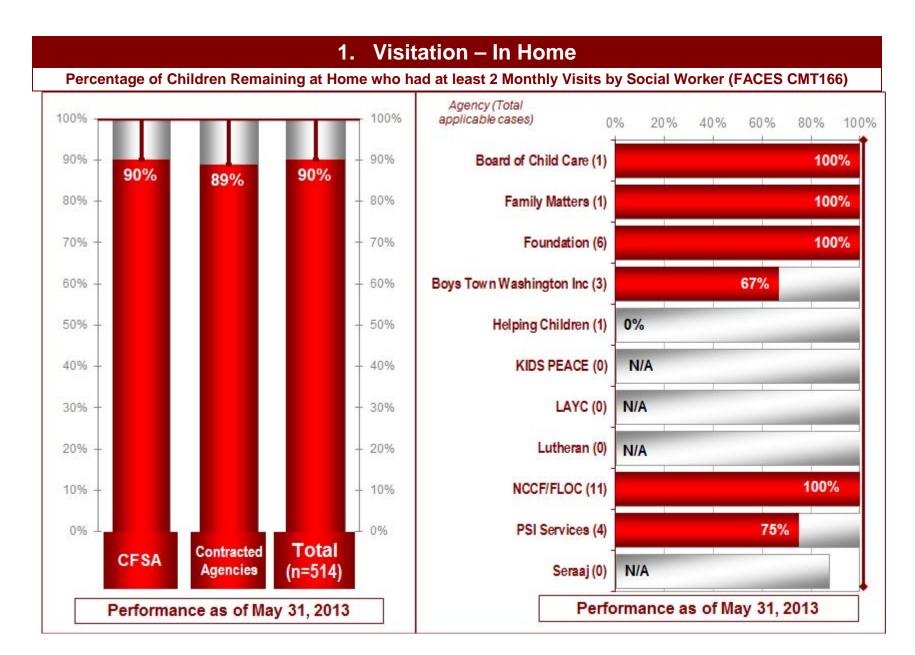
Child Placement Agency	Contracted Placement Capacity (Number of Contracted Slots)					
	Traditional	Therapeutic	Specialized	Total		
Board of Child Care	50			50		
Boys Town Washington, Inc.	18	28		46		
Children Guild		20		20		
Family Matters	65	15		80		
Foundations	90	203		293		
Helping Children Grow		14	28	42		
Kids Peace	17	38		55		
Latin American Youth Centers	20	5		25		
Lutheran Social Services	57			57		
Martin Pollak Project		70		70		
National Center for Children & Families	110	66		176		
PSI Family Services	51	83	15	149		
Seraaj Family Homes	40	75	36	151		
TOTAL	528	718	79	1325		

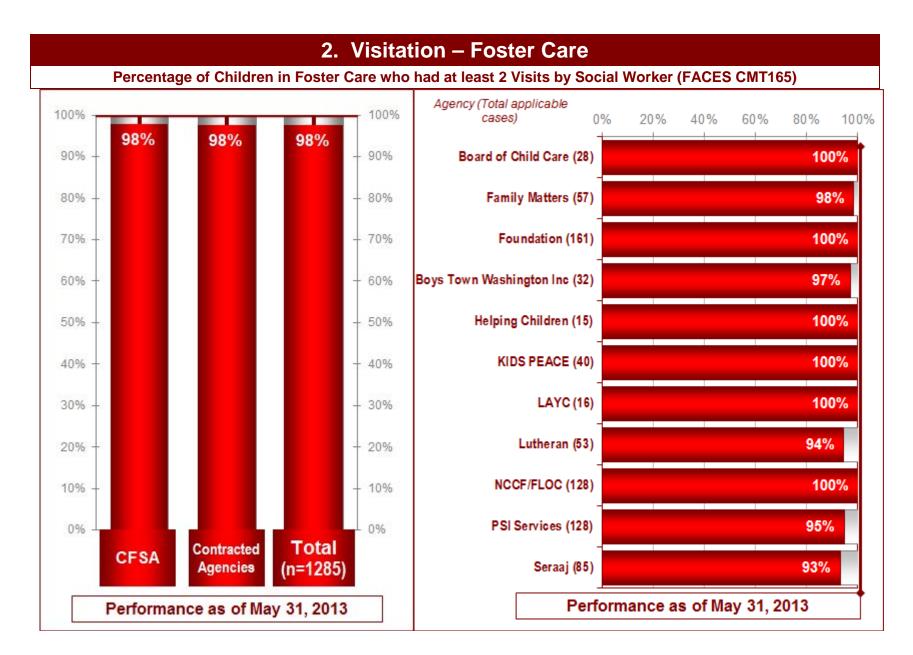
### Reconciled Measures

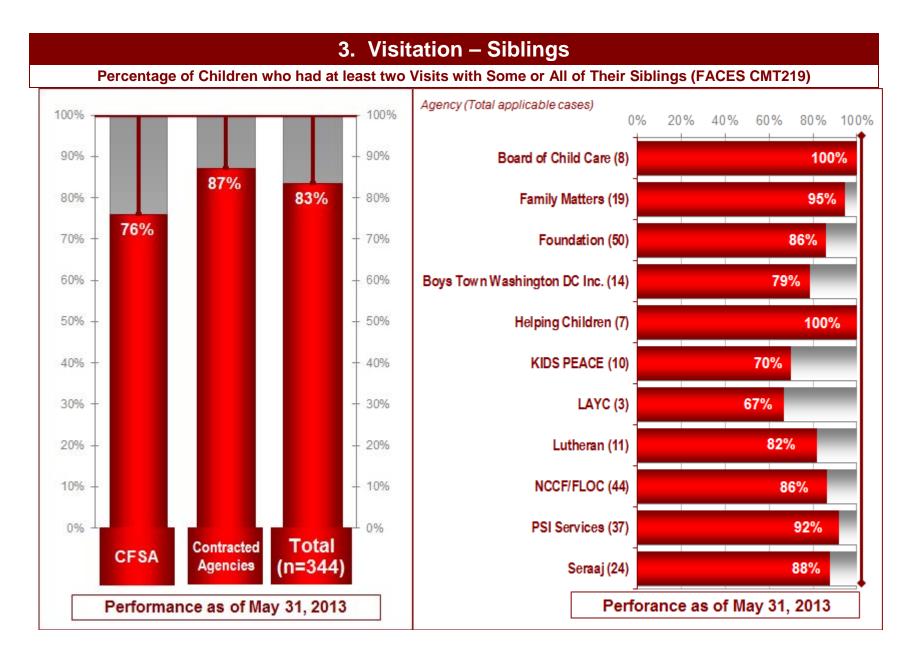
Data presented in the scorecard is extracted from FACES reports generated on the 15th of the month following the month of the report. In some cases, a technical glitch or complication in FACES may have hindered workers from updating information timely and/or accurately, affecting performance data reported in FACES. The table below presents adjusted performance data in those areas for the current month.

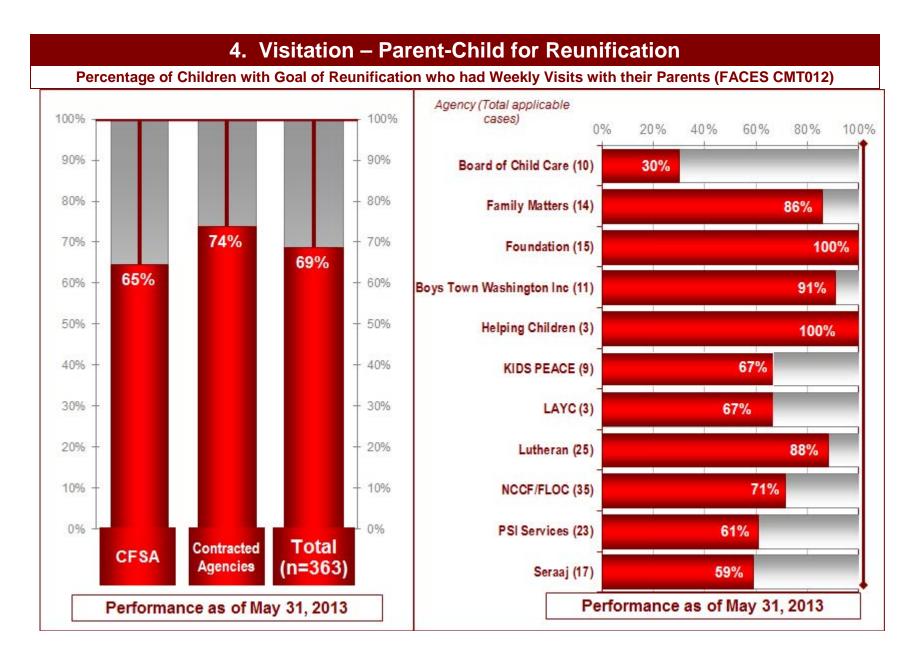
	Performance Measure	FACES Report	Adjusted Score		
Agency			Total Applicable	Cases in Compliance	Percent
Board of Child Care	Parent-Child Visitation	CMT012	8	3	37.5%
Board of Child Care	First 4 Weeks Visitation	CMT014	5	5	100.0%
Boys Town	First 4 Weeks Visitation	CMT014	8	8	100.0%
	First 4 Weeks Visitation	CMT014	4	4	100.0%
Family Matters	Placement Stability	CMT366	63	53	84.1%
Foundation	First 4 Weeks Visitation	CMT014	28	28	100.0%
Foundation	Placement Stability	CMT366	175	119	68.0%
Helping Children Grow					
	First 4 Weeks Visitation	CMT014	8	8	100.0%
KIDS PEACE	Placement Stability	CMT366	43	36	83.7%
LAYC	Sibling Visitation	CMT219	2	2	100.0%
LATC	First 4 Weeks Visitation	CMT014	2	2	100.0%

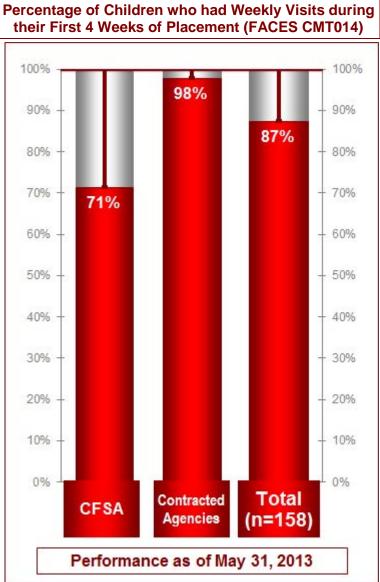
			Adjusted Score		
Agency	Performance Measure	FACES Report	Total Applicable	Cases in Compliance	Percent
	Foster Care Visitation	CMT165	52	50	96.2%
Lutheran	First 4 Weeks Visitation	CMT014	9	7	77.8%
	Placement Stability	CMT366	54	44	81.5%
	Sibling Visitation	CMT219	42	38	90.5%
NCCF	Parent-Child Visitation	CMT012	31	25	80.6%
NCCI	First 4 Weeks Visitation	CMT014	12	12	100.0%
	Placement Stability	CMT366	130	104	80.0%
	In-Home Visitation	CMT166	3	3	100.0%
	Foster Care Visitation	CMT165	126	121	96.0%
PSI	First 4 Weeks Visitation	CMT014	13	13	100.0%
	Health Screenings	HTH004	9	9	100.0%
	Placement Stability	CMT366	135	112	83.0%
	Foster Care Visitation	CMT165	84	79	94.0%
	Sibling Visitation	CMT219	21	21	100.0%
Carrasi	Parent-Child Visitation	CMT012	16	10	62.5%
Seraaj	First 4 Weeks Visitation	CMT014	5	5	100.0%
	Health Screenings	HTH004	8	8	100.0%
	Placement Stability	CMT366	88	63	71.6%



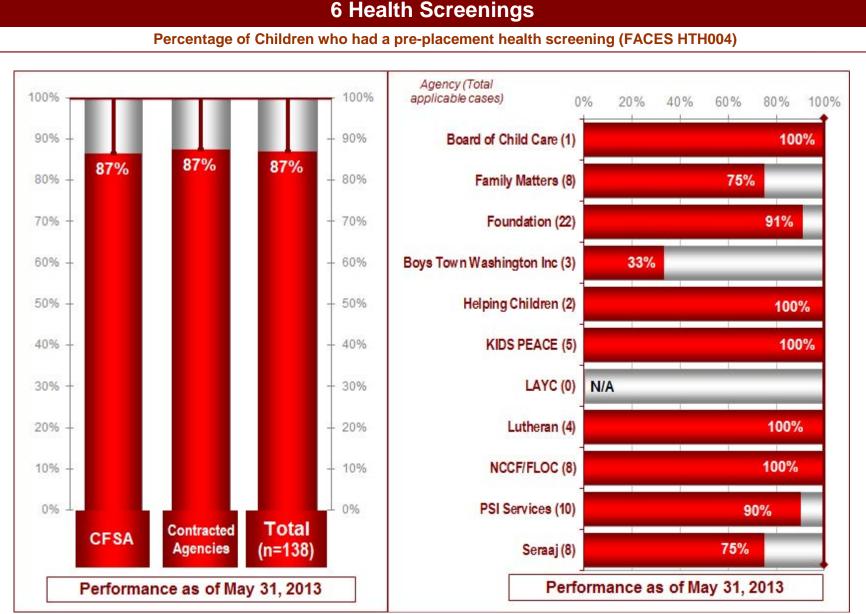






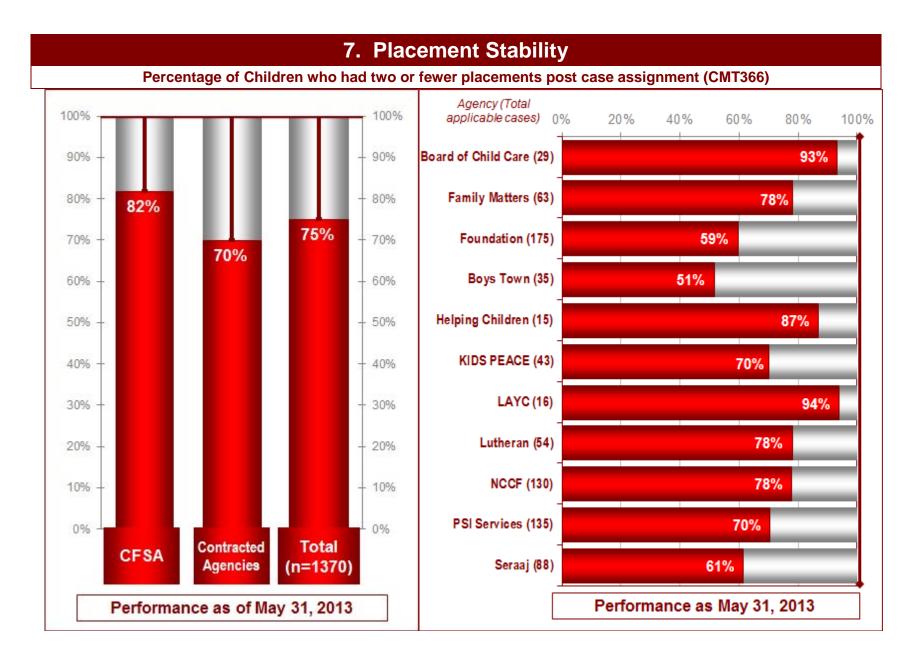


5. Visitation – Weekly Visits



Office of Planning, Policy and Program Support (OPPPS)

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## **B** Scorecard Outcomes and Benchmarks in the Amended Implementation Plan

No	Scorecard Measure	Outcomes and Benchmark in the Amended Implementation Plan
1	Visitation – In-Home	Section I– 4. Visitation to Families with In-Home Services A CFSA worker or a qualified worker from a service provider authorized by CFSA shall make twice- monthly visits to families in which there has been substantiated abuse or neglect, with a determination that each child can be maintained safely in the home with services. At least one visit per month shall be in the home, but the second can be at the child's school, day care or elsewhere. Workers are responsible for assessing the safety of each child at every visit and each child must be separately interviewed at least monthly outside of the presence of the caretaker.
2	Visitation – Foster Care	Section I– 5. Visitation to Children in Out-of-Home Care CFSA or contract social workers with case management responsibility shall make twice-monthly visits to each child in out-of-home care (foster family homes, group homes, congregate care, independent living programs, etc.). At least one visit per month shall be in the home, but the second can be at the child's school, day care or elsewhere. Workers are responsible for assessing the safety of each child at every visit and each child must be separately interviewed at least monthly outside of the presence of the caretaker.
		Section I– 20. Sibling Placement and Visits Children in out-of-home placement should be placed with some or all of their siblings. Children placed apart from their siblings should have at least twice monthly visitation with some or all of their siblings.
4	Visitation – Parent-Child for Reunification	Section I– 11. Visits Between Parents and Children There shall be weekly visits between parents and children with a goal of reunification unless clinically inappropriate and approved by the Family Court. In cases in which visitation does not occur, the Agency shall demonstrate and there shall be documentation in the case record that visitation was not in the child's best interest, is clinically inappropriate or did not occur despite efforts by the Agency to facilitate it.
5	Visitation – First Four Weeks of Placement	Section I–6. Visitation for Children Experiencing a New Placement or a Placement Change CFSA or contract agency social workers with case responsibility shall make weekly visits during the first four weeks of placement and twice monthly visits thereafter to each child newly placed in out-of-home care (foster family homes, group homes, congregate care, independent living programs, etc.) or moved to a new placement. Workers are responsible for assessing the safety of each child at every visit and each child must be separately interviewed at least monthly outside of the presence of the caretaker.

6	Health Screenings	Section I–22. Health and Dental Care: - Children in foster care shall have a health screening prior to an initial placement or re-entry into care. - Children in foster care who experience a placement change shall have a replacement health screening.
7	Placement Stability	Section I–13. Reduction of Multiple Placements for Children in Care: Children served in foster care during the previous 12 months who were in care for at least 12 months, shall have had two or fewer placements in that 12 month period.