

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Child and Family Services Agency



PUBLIC NOTICE FOR PERSONS WITH DISABILITIES

SECTION 504 OF THE REHABILITATION ACT OF 1973 AND TITLE II OF THE AMERICANS WITH DISABILITIES ACT OF 1990

In accordance with the requirements of Section 504 of the Rehabilitation Act of 1973 (Section 504), and Title II of the Americans with Disabilities Act of 1990 (Title II of the ADA), the District of Columbia Child and Family Services Agency (CFSA) does not discriminate on the basis of disability in admission to, participation in, or receipt of services and benefits under any CFSA program or activity. CFSA does not retaliate or discriminate against, or coerce, intimidate or threaten any individual who (1) opposes any act or practice made unlawful by Section 504 or Title II of the ADA, or (2) files a grievance and/or complaint, testifies, assists, or participates in any investigation, proceeding, or hearing under Section 504 or Title II of the ADA.

Provision of Auxiliary Aids and Services and Effective Communication: CFSA will, upon request, provide appropriate auxiliary aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in CFSA services, programs or activities, including qualified sign language interpreters and readers, documents in Braille, and other ways of making information and communications accessible to people who have hearing, speech, or vision impairments. ***No fee will be charged for auxiliary aides or services for any qualified individual with a disability.***

Auxiliary aids and services include:

Sign language interpreters, written materials or notes, TTYs; or assistive listening devices, Braille, large print, taped, or electronic documents; and accepting and placing calls through TTY Relay Service (7-1-1).

To request auxiliary aids, contact your service provider or the agency ADA Coordinator at least 5 days in advance:

Simone Jenkins

Simone.Jenkins@dc.gov

(Phone) 724-7385 (TTY): 1-800-643-3768

Or contact the Office of Disability Rights: ODR@dc.gov, 202-724-5055 (V), 202-727-3363 (TTY)

Filing a grievance with the Section 504/ADA Coordinator does not prevent the applicant, resident and/or his family member or guardian from filing a complaint with the Office for Civil Rights, U.S. Department of Health and Human Services, at: Paul Cushing, Regional Manager, Office for Civil Rights, U.S. Department of Health and Human Services, 150 S. Independence Mall West, Suite 372, Public Ledger Building, Philadelphia, PA 19106-9111, Main Line (215)861-4441, Hotline (800) 368-1019, FAX (215)861-4431, TDD (215) 861-4440.