

# ENTERING CLIENT RELATIONSHIPS

CREATION DATE: May 25, 2007



Pointers to Remember:

1. Relationship information is client specific and should be entered for each client in FACES.NET.
2. Relationships can be identified and entered on the Relationships screen for the given client.
3. Caretakers for clients are identified on the Relationships screen.

Steps include:

Step 1: Place a case in focus by clicking on the word My Assignments from the left window pane.

Step 2: Highlight the identified case from the Workload List.

Step 3: Click on Show.

WorkLoad List

\* Denotes Required Fields \*\* Denotes Half-Mandatory Fields # Denotes AFCARS Fields

Case / Intake / Other Listing

Program Area\*  
FACESNET TRAINING

Unit  
ADMIN, T. - Training ADMIN 1760

Workers  
TRAINER, ADMIN

Sort By: ▶

ID	Restricted	Type	Responsib	Referral T	Name	Client	Date Assig	Open Date	Resp. Time
192587		Case	Family		JACKSON57	SHANTE JAC	01/10/2006	01/10/2006	
192586		Case	Family		JACKSON43	SHANTE JAC	01/10/2006	01/10/2006	
▶ 192585		Case	Family		JACKSON02	SHANTE JAC	01/10/2006	01/10/2006	
192584		Case	Family		JACKSON56	SHANTE JAC	01/10/2006	01/10/2006	
192583		Case	Family		JACKSON04	SHANTE JAC	01/10/2006	01/10/2006	
192582		Case	Family		JACKSON53	SHANTE JAC	01/10/2006	01/10/2006	
192581		Case	Family		JACKSON52	SHANTE JAC	01/10/2006	01/10/2006	
192580		Case	Family		JACKSON51	SHANTE JAC	01/10/2006	01/10/2006	
192579		Case	Family		JACKSON50	SHANTE JAC	01/10/2006	01/10/2006	
192578		Case	Family		JACKSON55	SHANTE JAC	01/10/2006	01/10/2006	
192577		Case	Family		JACKSON54	SHANTE JAC	01/10/2006	01/10/2006	

\*\*\* Indicates Restricted or \*A\* Indicates Restricted && Adoption Security or 'A' Indicates Adoption Security

Show Caseload Transfer Summary Edit Name Print  
Reluct Contacts Assign/Transfer Close Case Cancel Alerts

Figure 1

Step 4: Hold cursor over the Case drop down menu, and Client.

Step 5: Click Clients List.

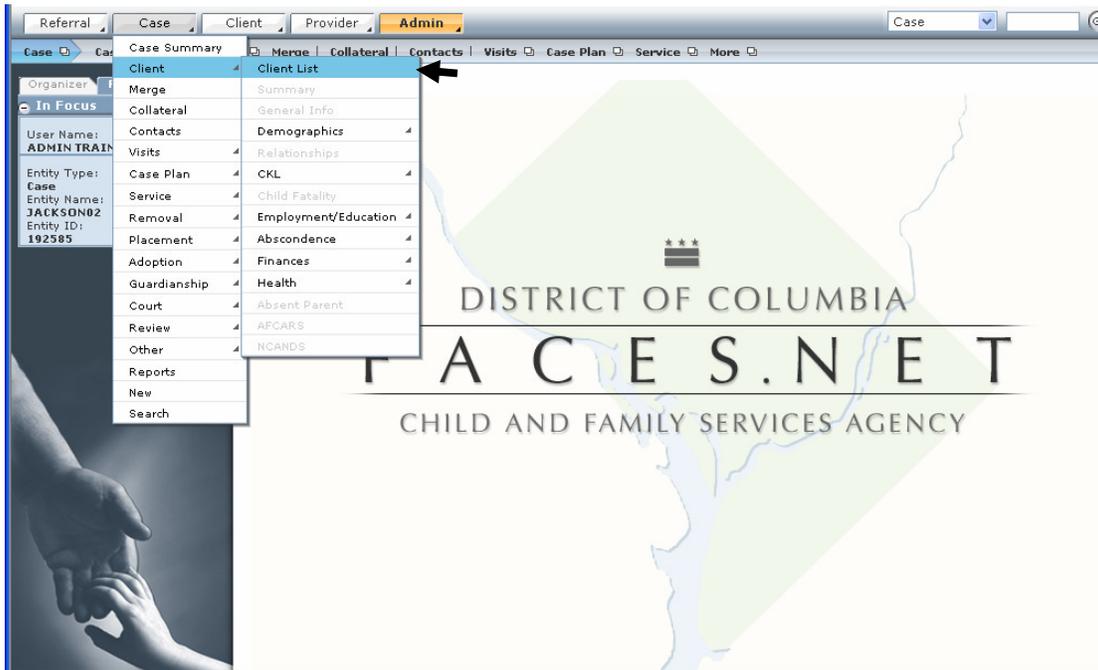


Figure 2

Step 6: Highlight the identified client from the Client Selection list.

Step 7: Click Show.

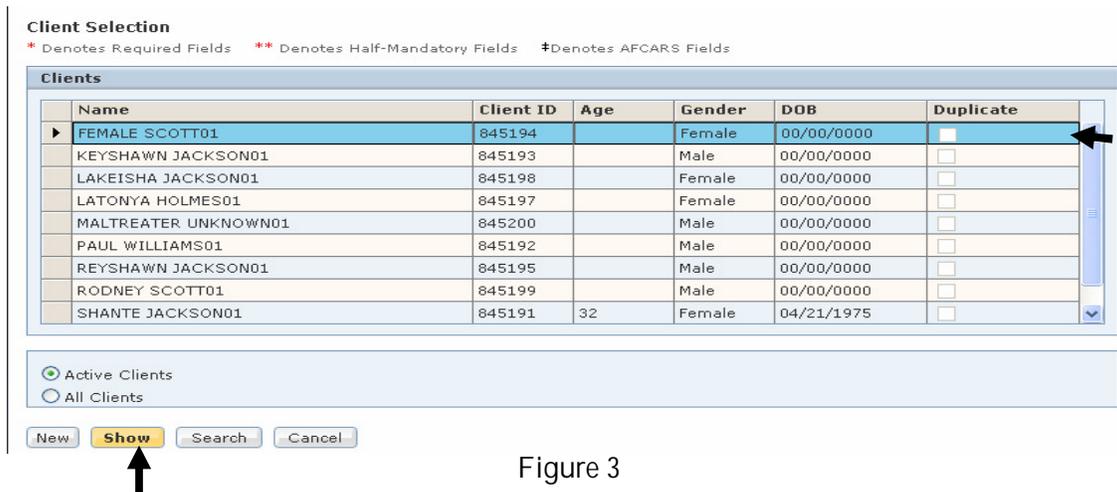


Figure 3

Note: The selected clients' name you select here will populate to the Client 2 field on the Client Relationship Case screen.



Step 8: Hold cursor over the Case drop down menu, and then Client.

Step 9: Click Relationships.

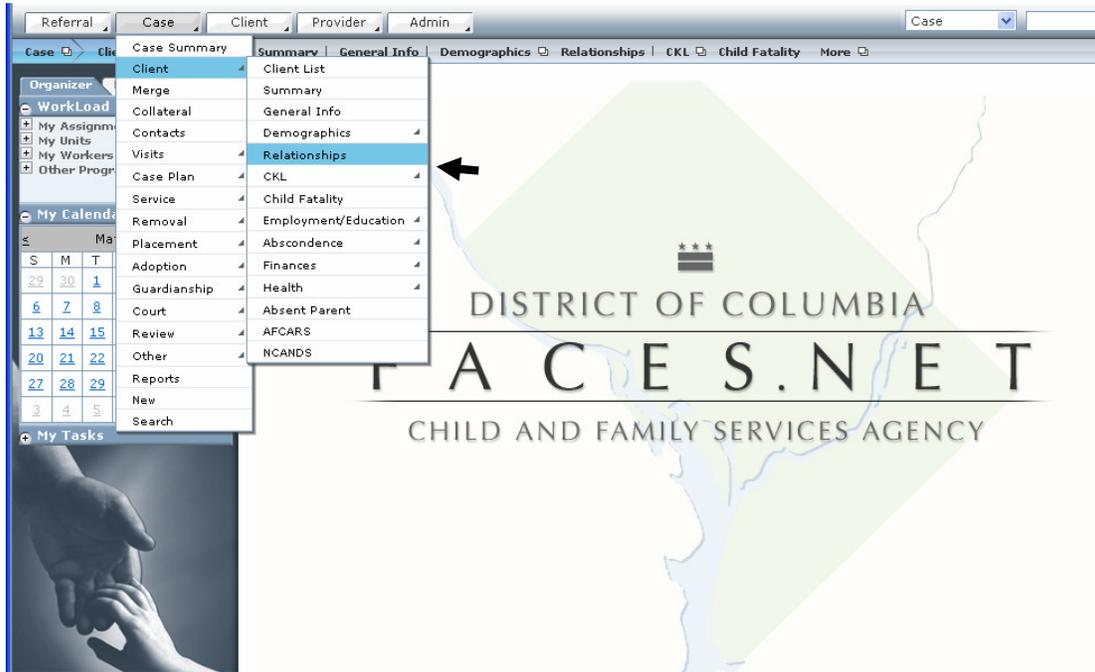


Figure 4

Step 10: Select Client 1\* from the pick list.

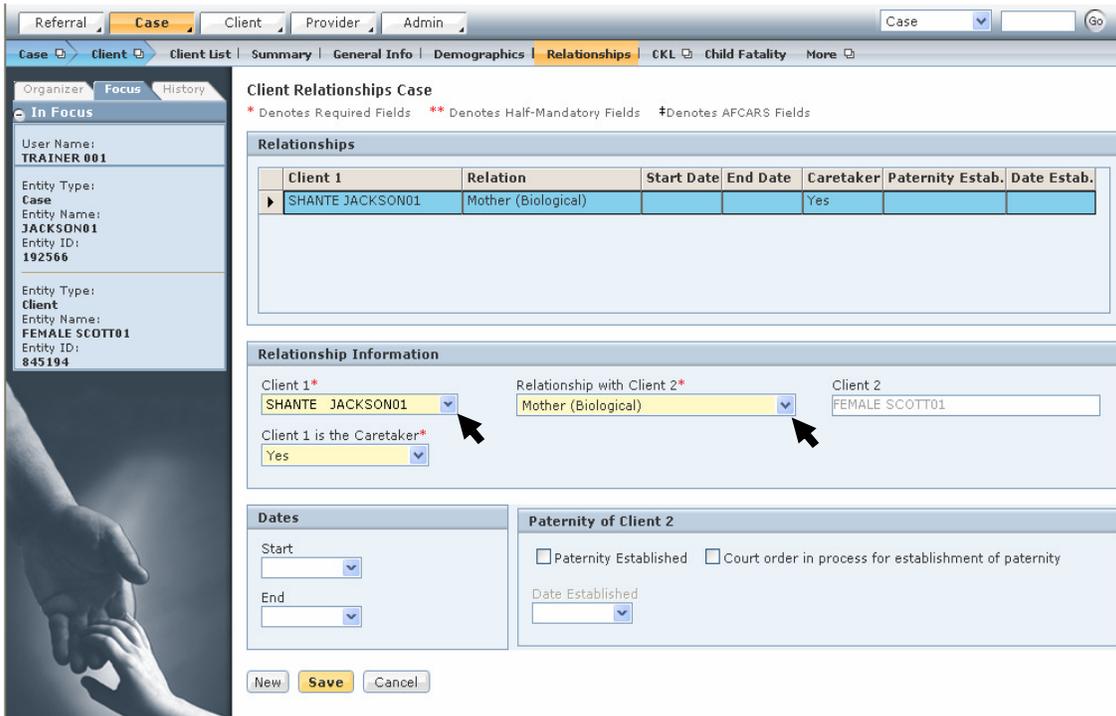


Figure 5

If you have any questions, please call the Help Desk at (202) 434-0009.

Step 11: Select the relationship from the Relationship with Client 2\* pick list.

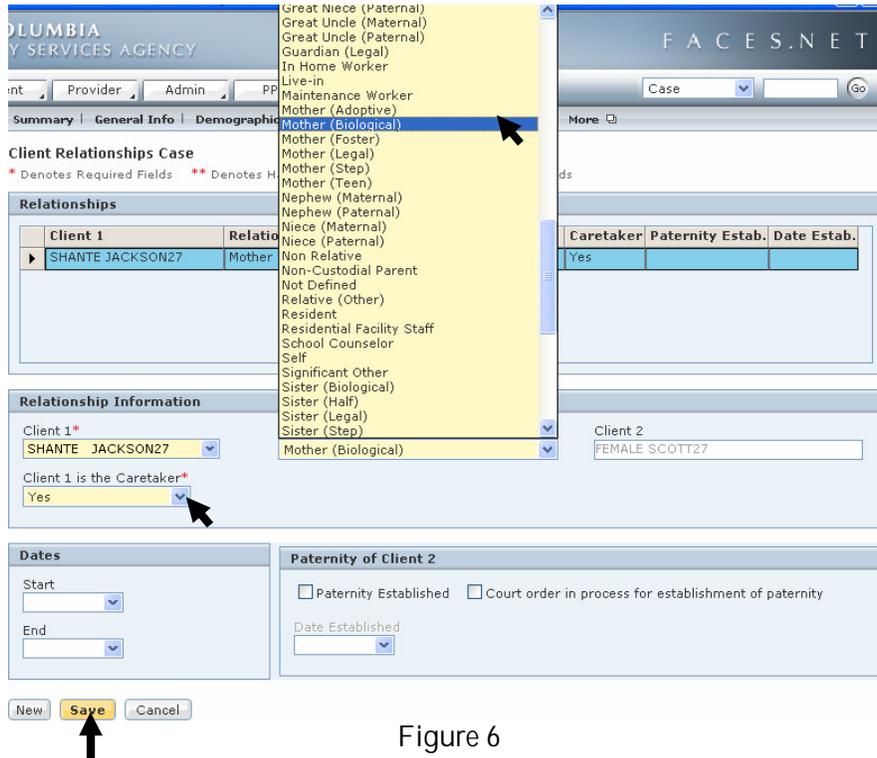


Figure 6

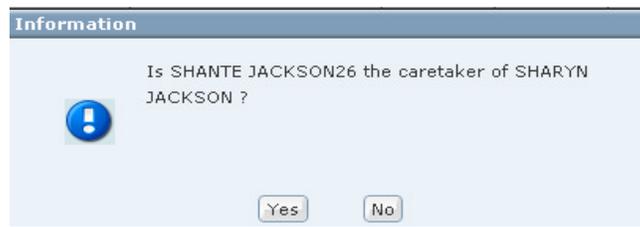
Step 12: Complete the Client 1 is the Caretaker\* field.

Step 13: Click Save.

Note:



- When a relationship is identified and the record is saved, FACES.NET will create the reciprocal relationship to that client in the identified Client 1 record.
- The Client 1 is the Caretaker\* field must be completed for each record. The worker must answer Yes or No as deemed appropriate. If you answer No then after you have clicked Save, you will get a message box asking you to verify the relationship information between the client and the caretaker.



- Clicking Yes will cause the relationship fields to be updated accordingly.
- Clients listed in the Client 1\* pick list are pulling from the Client List screen.
- Client 2 is the client record that is in focus. This field is grayed out.
- All relationships are established or identified to the client that is in focus or appears in the Client 2 field.