
HOW TO MAP CASE PLANS IN FACES.NET

CREATION DATE: October 21, 2009

Child and Family Services Agency
400 6th Street, SW
Washington, DC 20024

FAMILY CASE PLAN

I. CASE INFORMATION

Case Name: Case→Case Summary **Family #:** Case→Case Summary **Date Case Opened:** Case→Case Summary

Date of Plan: Case→Case Plan→Report→Family Case Plan→Select Case Plan Report→Case Plan Date **Date Of Previous Plan:** Case→Case Plan→Report→Family Case Plan→List of previous plans

Program: Case→Other→Assign **Family Worker:** Case→Other→Assign

Family Worker's Supervisor: Case→Other→Assign

II. HOUSEHOLD INFORMATION

Primary Caretaker: Case→Client→Client List→Select Child→Relationships→Enter relationship to child→Answer yes to client 1 as the caretaker. Repeat for each child.
Select Household→Add Members
Select role in the case

Secondary Caretaker: Case→Household→
Client #: Case→Client List→View Number next to Caretaker's name. **DOB:** Case→Client→Client List→Select Caretaker→General Info

Client #: Case→Client List→View Number Next to Caretaker's name.

DOB: Case→Client→Client List→Select Caretaker→General Info

Household Members & Role: Case→Household→

Address: Case→Client→Client List→Select Mother→Demographics→Address

Home Phone:
Case→Client→Client List→Select Client→Demographics→Phone#

Work Phone:
Case→Client→ClientList→Select Client→Demographics→Phone#

DOB: Case→Client→Client List→Household members→select client→Select role Of the client **Living Arrangement:**
Select client→General Info

Case→Client→Client List→Select Client→General Info→Residence tab

III. FAMILY GOAL:

Case→Case Plan→Report→Family Case Plan→Select Family Goal

IV. REASON(S) FOR AGENCY INVOLVEMENT:

Case→Case Plan→Report→Family Case Plan→Select Case Plan Report→Narrative Tab

VI. ASSESSMENTS FROM HOME WHICH CHILDREN WERE REMOVED:

Household Name: Case→Household→

Assessment: Case→Case Plan→Household Assmt→Assmt type

Approval Date: Case→Case Plan→Household Assmt→
type→list of Assmt→Conclusion→Approval

Decision: Case→Case Plan→Household Assmt
→Assmt type→List of Assmt→
Conclusion

Override Decision: Case →Case
Plan→Household Assmt→Select Assmt
type→List of Assmt→Conclusion

VII. VISITATION PLAN WITH PARENT/GUARDIAN/SIBLINGS:

Participants: Case→Visits→Visit Plan→Select Participant **Supervision Type:** Case→Visits→Visit Plan→Select Visitation Type

Location: Case→Visits→Visit Plan→Enter location **Frequency:** Case→Visits→Visit Plan→Select Frequency Type

Start Date: Case→Visits→Visit Plan→Enter Start Date **End Date:** Case→Visits→Visit Plan→Enter End Date

VIII. RELATIVE RESOURCES AND SIGNIFICANT OTHERS:

Name: Case→Collateral→ Collateral Details→ Demographic **Relationship:** Case→Collateral→ Collateral Details→Select
Relationship to Family

Address: Case→Collateral→ Collateral Details→ Contact Info **Phone Number:** Case→Collateral→ Collateral Details→
Contact Info

IX. ADMINISTRATIVE REVIEW INFORMATION:

Date of Last Review: Case→Review→Admin Review→List of Admin Rev **Reviewer:** Case→Review→Admin
Review→List of Admin
Rev→Schedule→Reviewer

Recommendations from last Review: Case→Review→Admin Review→List of Admin Rev→Select
Client→Results

Date and Time of Next Review: Case→Review→Admin Review→List of Admin Rev→Admin Reviews→Date

X. FAMILY DYNAMICS (FAMILY COMPOSITION, FAMILY STRENGTHS, FAMILY INTERACTIONS AND SUPPORT SYSTEM):

Case→Case Plan→Report→Family Case Plan→Select Case Plan Report→Narrative Tab

XI. PARENT/CARETAKER MOTIVATION TO CHANGE:

Case→Case Plan→Report→Family Case Plan→Select Case Plan Report→Narrative Tab

XII. PROGRESS TOWARD GOAL ACHIEVEMENT:

Case→Case Plan→Report→Family Case Plan→Select Case Plan Report→Progress Tab

ACTIVE CLIENT/PARTICIPANTS: _____

Signatures:

Caretaker Name:

Date

Social Worker:

Case→Other→Assign

Date

Supervisor:

Case→Other→Assign

Date

CHILD INFORMATION SHEET:

Client Name: Case→Household→Select Household→Member List→Child

I. PLACEMENT

Type of Placement: Case→Client list→Select Client→Placement→List of Placement Episodes→Select Placement→Recommendation→Placement Criteria

Date of Current Placement: Case→Client list→Select Client→Placement→List of Placement Episodes→View Current Placement Episodes

of Previous Placements: Case→Client list→Select Client→Placement→List of Placement Episodes

II. PERMANENCY PLANNING GOALS

Permanency Goal:

Case→Case Plan→Permanency Plan→Select child→Goal without an end-date

Concurrent Goal:

Case→Case Plan→Permanency Plan→Select child→Goal without an end-date→Permanency Plan tab

III. EDUCATIONAL STATUS

School: Case→Client→Client List→Employment/Education→Education

Address: Case→Client→Client List→Employment/Education→Education

Grade: Case→Client→Client List→Employment/Education→Education→Current Grade Level

Special Education:

Case→Client→ClientList →Employment/Education→Education→Education Tab→Educational Performance

IV. HEALTH STATUS

Medical Care Provider:

Case→Collateral→Relationship to Family= Physician (Primary)→Child is an associated client

Dental Care Provider:

Case→Collateral→Relationship to Family= Dentist (Primary)→Child is an associated client

Medical Updates:

Case→Case Plan→Report→Child Case Plan→Select Child →Select Case Plan Report→Progress Tab

Allergies: Case→Client→Client List→Health→Allergies

Health Screens: Case→Client→Client List →Health

Date of Last Physical: Case→Client→Client List→Health→Appointments→Select Appt

Date of Last Dental: Case→Client→Client List→Health→Appointments→Select Dental appt

V. CHILD STRENGTHS & NEEDS ASSESSMENT:

Date of last Strengths & Needs Assessment: Case → Case Plan → Child S & N → List of asmts → Select Client → Assmt Date

Strengths: Case → Case Plan → Child S & N → List of Assmts → Slect Client → Select Assmt → Conclusion → Strenghts

Needs: Case → Case Plan → Child S&N → List of Assmts → Select Client → Select Assmt → Conclusion → Needs

VI. JUDICIAL INFORMATION:

Legal Status: Case → Court → Status → Select Child → Legal status

Date: Case → Court → Status → Select Child → Legal status

Date of Last Hearing: Case → Court → Hearing → List of Hearing → Most Recent, but Past Hearing → Child listed as respondent

Date and time of Next Hearing: Case → Court → Hearing → List of Hearing → Nearest Future Hearing → Child listed as respondent → Date and time of next hearing

Judge: Case → Court → Hearing → List of Hearing → Most Recent, but Past Hearing → Child listed as respondent → Judge

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Case Name: Case → Case Summary

Case ID: Case → Case Summary

Child Name: Case → Client → Client List → Select client

Family Goal: Case → Case
Plan → Report → Family Case Plan →
Select Report → Family Goal

Service Plan Assmt Date: Case → Case Plan → Service Plan →
Service Plan Assessment Date

Domain: Case → Case Plan → Service Plan → List of Service Plan →
Service Plan Tree View → Select Client → Domain

Objective

Measures

Tasks & Responsible Party

Case → Case Plan → Service Plan
→ Select Service plan → Tree View →
Objective → Select Objective

Case → Case Plan → Service Plan
→ Select Service plan → Tree View →
Measures → Select Measures

Case → Case Plan → Service Plan
→ Select Service plan → Tree View →
Client Task → Select tasks → enter
responsible party

Participant Signature:

Client: Case → Client → Client List → Select client

Social Worker: Case → Other → Assign

Client: Case → Client → Client List → Select client

Supervisor: Case → Other → Assign

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CHILD CASE PLAN

Where do you go in FACES to enter the information?

I. CASE INFORMATION

Child's Name: Case→Case Plan→Report→
Child Case Plan→
Select Case Plan Report→Select Child

Client #: Case→Client→Client List→
View number next to Mother's name

DOB: Case→Client→Client List→
Select Child→General Info→
Client tab

SSN: Case→Client→Client List
→Select Child→Child→General
Info →Client tab

Social File#: Case →Court→Court Numbers
→Select Client

Date of Plan: Case→Case Plan→Report
→Child Case Plan→Select Case Plan
Report→Case Plan Date

Date of Previous Plan: Case→Case Plan→
Report→Child Case Plan→Select Child →
List of all previous plans

Date Case Opened: Case→
Case Summary→Case Open Date

Family Worker: Case→Other→ Assign

Family Worker's Supervisor: Case→Other→Assign

II. Reason(s) For Agency Involvement:

Case→Case Plan→Report→Child Case Plan→Select Child→Select Case Plan Report→Narrative
tab

III. Visitation Plan with Parent/Guardian/Siblings:

Case→Client List→Select client→Visit→Visit Plan

IV. Relative Resources and Significant Others:

Name: **Relationship:** **Address:** **Phone Number(s):**

Cases→Collateral→Associated Clients→Fields listed above completed

V. Administrative Review Information:

Date of Last Review: Case→Review→Admin Rev→List of Admin Review
→Review Date **Reviewer:** Case→Review→Admin Rev→List of
Admin Review →Select Admin Rev→Schedule→
Reviewer

Recommendations from Last Review: Case→Review→Admin Rev→List of Admin Review →Select Admin Rev
→AR Summary

Date and time of next review: Case→Review→Admin Rev→List of Admin Review →Select
Admin Rev→AR Summary

Note: This information is completed by the admin reviewer.

VI. Progress Toward Goal Achievement:

Case→Case Plan→Report→Child Case Plan→Select Child→Select Case Plan Report→Progress tab

VII. Parent/Caregiver(s)/Child(14+) Satisfied with Services?

Case→Case Plan→Report→Child Case Plan→Select Child→Select Case Plan Report→Narrative Tab

VIII. Participation and Agreement of Parent's (s), Children, and Significant Participants in the Development of the Case Plan:

Case→Case Plan→Report→Child Case Plan→Select Child→Select Case Plan Report→Narrative Tab

Active Client/Participants:

Signatures:

Client: _____ **Date:** _____

Social Worker: _____ **Date:** _____

Supervisor: _____ **Date:** _____

CHILD INFORMATION SHEET:

Client Name: Case→Household→Select Household→Member List→Child

I. PLACEMENT

Type of Placement: Case→Client list→Select Client→Placement→List of Placement Episodes→Select Placement→Recommendation→Placement Criteria

Date of Current Placement: Case→Client list→Select Client→Placement→List of Placement Episodes→View Current Placement Episodes

of Previous Placements: Case→Client list→Select Client→Placement→List of Placement Episodes

II. REASON AND APPROPRIATENESS OF PLACEMENT CHOICE:

Case→Case Plan→Report→Child Case Plan→Select Child→Select Case Plan→Narrative tab

III. PERMANENCY PLANNING GOALS

Permanency Goal:

Case→Case Plan→Permanency Plan→child→Select child→Goal without an end date→Permanency Plan tab

Concurrent Goal:

Case→Case Plan→Permanency Plan→Select Goal without an end-date

IV. EDUCATIONAL STATUS:

School: Case→Client→Client List→Employment/Education→Education **Grade:** Case→Client→Client List→Employment/Education→Education→Current Grade Level

Address: Case→Client→Client List→Employment/Education→Education

Special Education: Case→Client→Client list→Employment/Education→Education→Educational Performance

Date Enrolled: Case→Client→Client List→Employment/Education→Education→School/Daycare tab→Enrollment Date

V. HEALTH STATUS:

Medical Care Provider Name: Case→Collateral→Rel to Family = Physician (Primary) →Child is an associated Client

Dental Care Provider: Case→Collateral→Rel to Family = Dentist (Primary) →Child is an associated Client

Medical Updates: Case→Case Plan→Report→Child Case Plan→Select Child→Select Case Plan Report→Progress Tab

Allergies: Case→Client→Client List→Health→Allergies

Health Screens: Case→Client→Client List →Health

Date of Last Physical: Case→Client→Client List→Health→Appointments→Select Appt

Date of Last Dental: Case→Client→Client List→Health→Appointments→Select Dental appt

VI. CHILD STRENGTHS & NEEDS ASSESSMENT:

Strengths: Case → Case Plan → Child S & N → List of Assmts
→ Slect Client → Select Assmt → Conclusion → Strenghts

Needs: Case → Case Plan → Child S&N →
List of Assmts → Select Client → Select Assmt →
Conclusion → Needs

Assessment Date: Case → Case Plan → Child S& N → List of assmts → Select Client
→ Assmt Date

VII. JUDICIAL INFORMATION:

Legal Status: Case → Court → Status → Select Child → Legal status

Date: Case → Court → Status → Select Child → Legal status

Date of Last Hearing: Case → Court → Hearing → List of Hearing → Most Recent, but Past Hearing → Child listed
as respondent

Judge: Case → Court → Hearing → List of Hearing → Most Recent, but Past Hearing → Child listed as respondent → Judge

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Case ID: Case → Case Summary

Child Name: Case → Client → Client List → Select client

Permanency Goal: Case → Case Plan → Permanency Plan → Select Client → Select Permanency Goal

Service Plan Assmt Date: Case → Case Plan → Service Plan → Service Plan Assessment Date

Domain: Case → Case Plan → Service Plan → List of Service Plan → Service Plan Tree View → Select Client → Domain

Objective

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Tasks & Responsible Party

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Objective → Select Objective

Case → Case Plan → Service Plan
→ Select Service plan → Tree View →
Measures → Select Measures

Case → Case Plan → Service Plan
→ Select Service plan → Tree View →
Client Task → Select tasks → enter
responsible party

Participant Signature:

Client: Case → Client → Client List → Select client

Social Worker: Case → Other → Assign

Supervisor: Case → Other → Assign



Note:

Child Case Plan Service Agreement is exactly the same as the Family Case Plan Service Agreement, except that it only includes information about the child you selected.

